

COVID Care Resource Center Overview

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PATIENT ADVOCATE FOUNDATION MISSION AND HISTORY

OUR MISSION

Patient Advocate Foundation (PAF) is a national 501(c)3 non-profit organization which provides case management services and financial aid to Americans with chronic, life-threatening and debilitating illnesses.

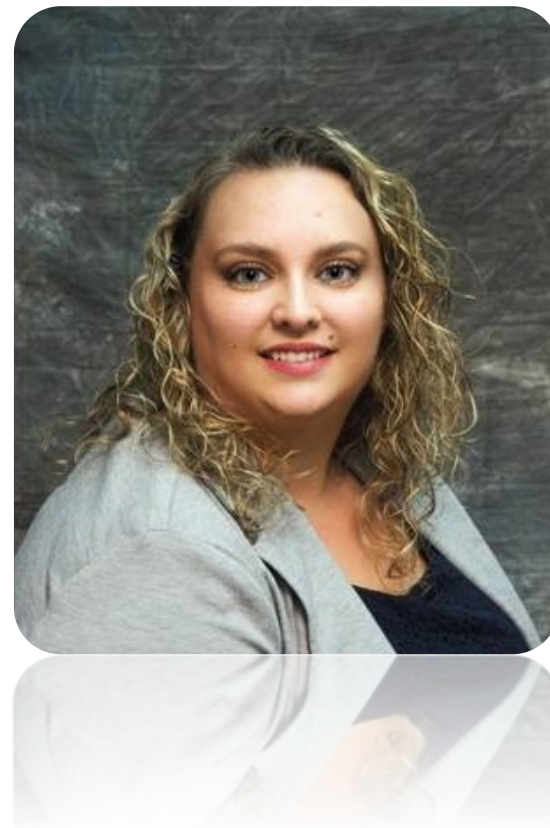
OUR HISTORY

When PAF opened its doors in 1996, it did so by offering one-on-one personal advocate services to patients battling serious disease. Today personalized case management remains core to what we do for patients. These services are provided individually to those patients and the caregivers and providers that are working on behalf of a patient.



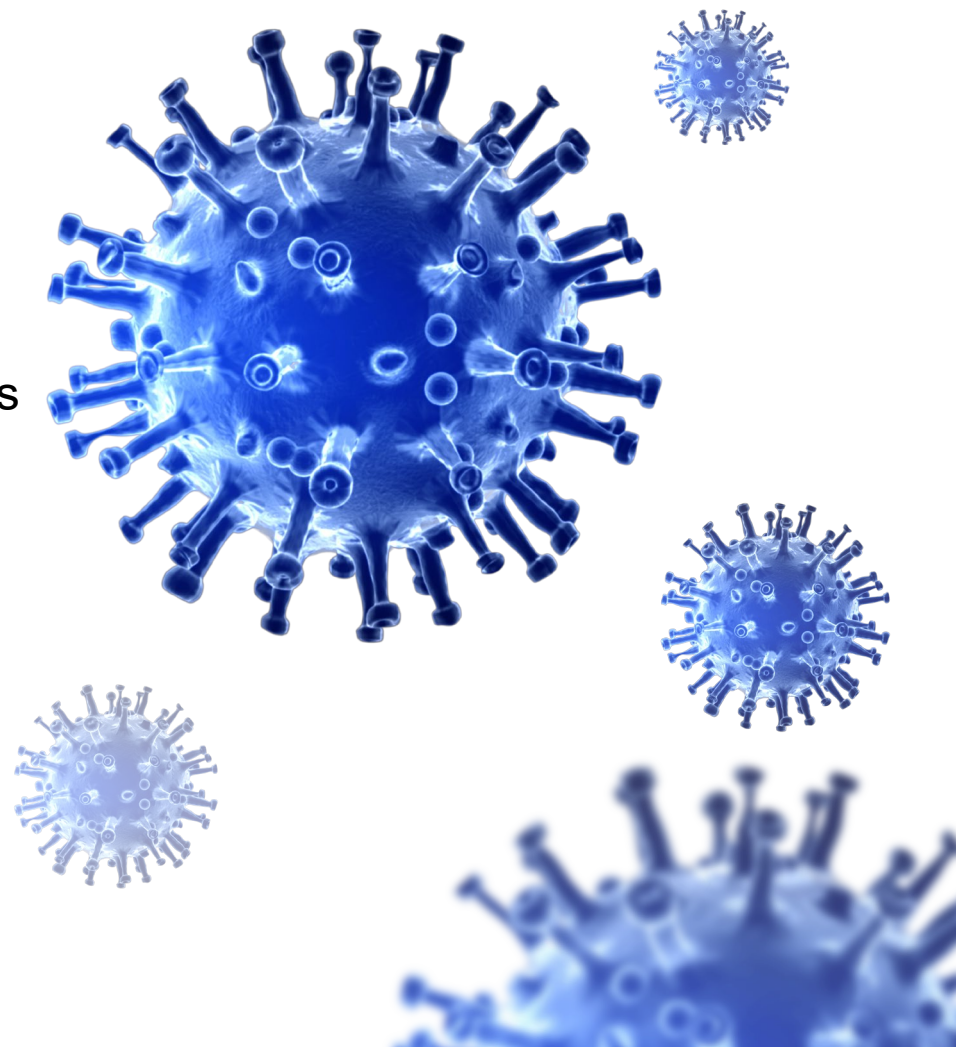
PRESENTER: EMILY BROWN

- Works within the Patient Education & Empowerment division as the Patient Education Content & Project Manager.
- Previously a case manager so able utilize that expertise when developing new educational materials including publications, educational webinars, and special projects that help prevent and address the healthcare barriers patients may face.
- Prior to PAF, worked as Social Services Coordinator at a skilled nursing facility and as a Social Worker in an adult daycare setting.
- Bachelor's degree in Social Work from Christopher Newport University in Newport News, Virginia.



COVID CARE RESOURCE CENTER: OVERVIEW

- Introduction
- COVID Care Resource Center
 - Webinar Series
 - Frequently Asked Questions
 - I Need Help - PAF direct services
 - Resource Directory
 - PAF Response Plan
- Upcoming Webinars
- Q&A Session





COVID CARE RESOURCE CENTER INTRODUCTION

COVID Care Resource Center

Living with a Chronic, Life-Threatening or Disabling Disease During the Coronavirus Pandemic

As the Coronavirus spreads across the country, PAF wants to make sure you have answers and resources to support you during this uncertain and stressful time. If you are experiencing challenges accessing care or have affordability concerns we are here to help. Contact us at 800-532-5274 or submit a request [online](#)

Have you or Your Family Been Impacted by Covid-19?

[Apply for Help](#)



<https://www.patientadvocate.org/covidcare/>



COVID CARE RESOURCE CENTER: WEBINAR SERIES

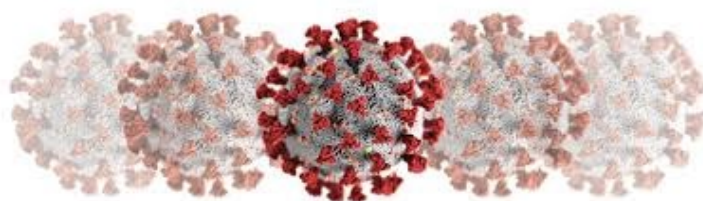
Subject matter experts present timely information regarding the coronavirus pandemic in our weekly webinar series so you can stay up to date on current COVID-19 pandemic developments.

Webinar #1: Coronavirus 101: Learn from PAF's Epidemiologist

Confused about the coronavirus? There's a lot of bad information out there, but we want you to have the facts. That's why we're offering a webinar with Kathleen Gallagher, MPH, from the Patient Advocate Foundation.

Kathleen is a trained epidemiologist who will explain how the virus spreads, share safety tips and take any questions you have. Register to listen to this on-demand webinar or review the slides below.

<https://register.gotowebinar.com/recording/389407841940431117>





COVID CARE RESOURCE CENTER: FREQUENTLY ASKED QUESTIONS



Let us answer your commonly asked questions regarding the COVID-19 pandemic. We have organized them into the following categories:

- The Basics
- Financial Assistance
- Assistance with Accessing Healthcare
- Medications



COVID CARE RESOURCE CENTER: I NEED HELP

COVID Care

COVID Care provides patients and caregivers, with services that are responsive to their needs and concerns, including but not limited to:

- Reducing Financial Burden
- Enrollment into Appropriate Insurance and Social Programs
- Providing Insurance Navigation

Reach the COVID Care program at:

(800) 532-5274 Option “0”

Or online at

<https://bit.ly/PAFHelp>





COVID CARE RESOURCE CENTER: I NEED HELP

COVID Care Recovery Fund

Through the COVID Care Recovery Fund, PAF Financial Aid Counselors are providing financial assistance to eligible patients in need of non-medical cost of living expenses as a result of their diagnosis of COVID-19.

Apply for the COVID Care Recovery Fund at:

<https://financialaid.patientadvocate.org/Recovery>

OR (800) 824-7941 Option “1”





COVID CARE RESOURCE CENTER: RESOURCE DIRECTORY

Has the coronavirus pandemic affected you or your family?

There are many resources available to ease the financial strain you may be experiencing. The categories in our resource center are:



- Food & Nutrition
- Housing
- Healthcare & Guidance
- Insurance
- Legislation
- Marketplace
- Medication
- Transportation
- Unemployment
- Utilities

<https://www.patientadvocate.org/covidcare/resources/>



COVID CARE RESOURCE CENTER: PAF RESPONSE PLAN

Patient Advocate Foundation (PAF) is focused on the health and safety of our staff and maintaining the availability of our program services so that we can continue to be a resource for patients, their families, and care teams.





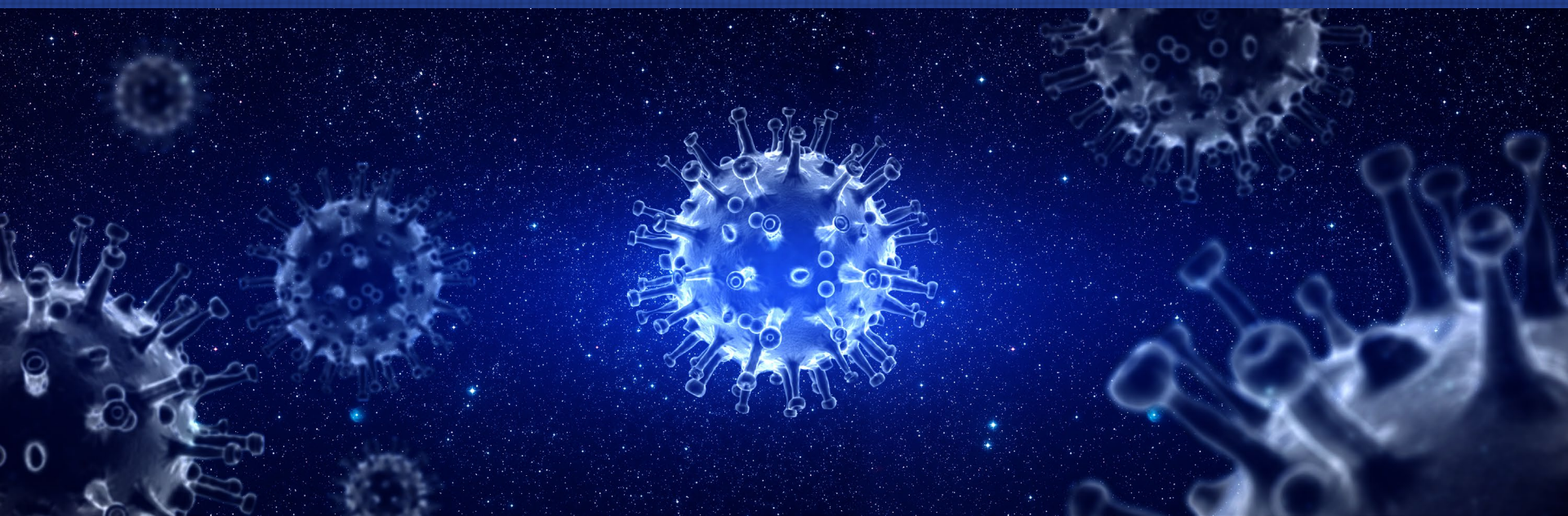
UPCOMING PRESENTATIONS

- April 9th, 2020 at 2pm: **Federal Stimulus Provisions**
- April 16th, 2020 at 2pm: **SNAP and Emergency Benefits**
- April 23rd, 2020 at 2pm: **PAF COVID-19 Support Programs**



**Patient Advocate
Foundation**

Thank You!



Questions?

If you have questions, please type them into the Q&A tool, and we will address them as time allows.

Any questions not addressed verbally today will be addressed via the chat box or the email you registered with.

