



Solving Insurance and Healthcare Access Problems | since 1996

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DISPENSING HELP, DELIVERING HOPE

866.512-3861 | copays.org



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Patient Advocate Foundation



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Our Commitment to Assist

Patient Advocate Foundation (PAF) is a national 501(c)3 non-profit organization which provides case management services and financial aid to patients with chronic, life-threatening and debilitating illnesses.

How We Help...

Our professional case managers offer free, one-on-one assistance to patients and families to help them solve real-life problems related to a serious health condition. Specifically we can help with:

- Insurance navigation, enrollment, education, appeals and prior authorizations
- Financial issues related to medical or cost-of-living expenses
- Screening and enrollment in available safety net programs.
- Disability education and enrollment

"I absolutely had an amazing experience with my case manager. She diligently turned over every possibility to get me the help that she could to figure out how my hospitalization for cancer bills would get paid. She was a success with so many discoveries and so many solutions . . . the greatest help I received during my trying time with cancer. Thank you."

Jeanette, Breast Cancer

PAF's **Co-Pay Relief (CPR)** program provides direct financial assistance with co-payments, co-insurance and deductibles required by the

patient's insurer for medications prescribed to treat and manage their disease. CPR offers:

- Immediate eligibility decision
- Multiple payment methods including virtual pharmacy cards
- Best in class service and compliance

"My co-payment on drugs are so high I cannot afford them. A big thanks to PAF for helping keep me healthy and alive! I am so happy that I found out about the patient advocate foundation. I would not know what to do if I did not have this assistance."

Ted, HIV

PAF's **Financial Assistance Funds (FAF)** provide small grants to eligible low-income patients for non medical expenses including transportation, food, housing, utilities, and more. PAF also partners with other non-profit organizations to manage the administration of their financial assistance programs.

PAF's **Education and Interactive Trainings** deliver actionable guidance and expert advice on healthcare topics in a variety of formats, with content that is relevant to all audiences, including patients, caregivers, healthcare professionals and those that are currently healthy. Tools Include:

- Educational Resource Library
- National Financial Resource Directory
- Interactive Training Series

Health Services Research focuses on understanding the patient experience and priorities of care, evaluating the impacts that cost, social determinants and health policy have on access, treatment choices and outcomes.

Call 1-800-532-5274 to connect with our services.