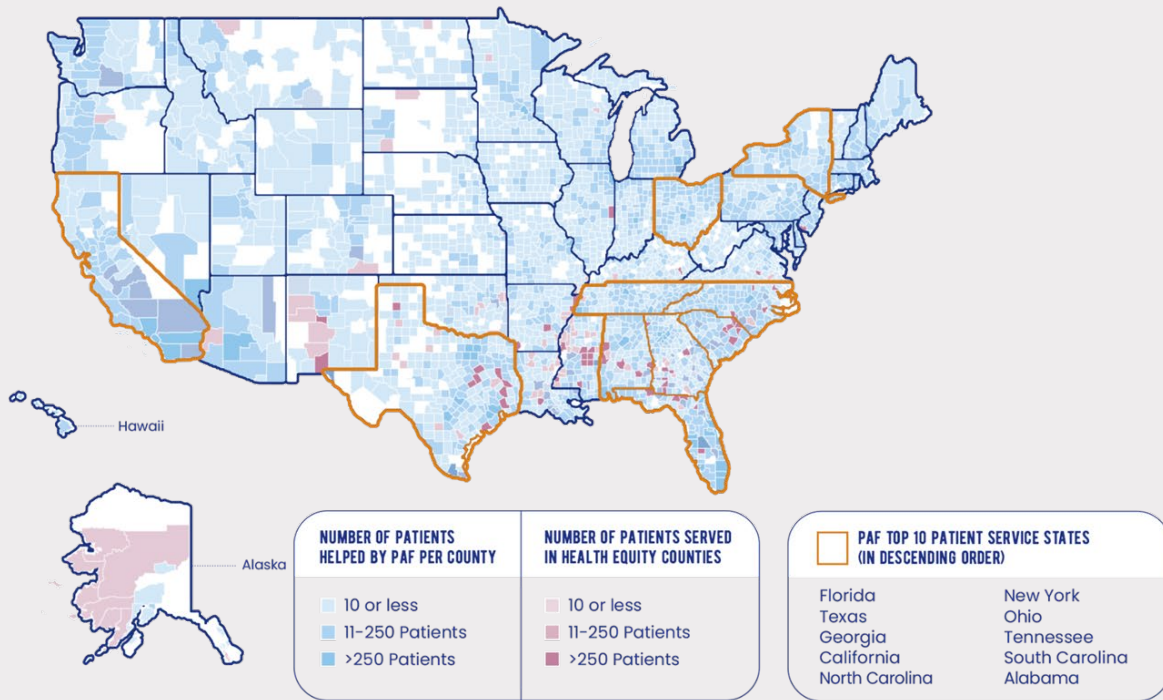


Our Nationwide Presence



We helped patients in all 50 states, Puerto Rico, Guam, and the Virgin Islands, **reaching 91% of all US counties with assistance in 2024**

Using county - based data, the heat map below represents the locations of patients served, including the 226 designated Health Equity counties spanning 36 states. These counties were designated as areas of focus through a methodology that used the Centers for Disease Control's Social Vulnerability Index (SVI) combined with CDC disease incidence data to identify those with the highest rates of social vulnerability and high rates of multiple chronic diseases.

Small Grants, Big Impact

PAF's Financial Assistance Funds provide small grants to eligible patients to help with various non - medical expenses including transportation, food, housing, utilities, prosthetics, assistive devices, and more. These funds provide crucial aid to patients experiencing compromised access to necessities.



2,847

PATIENTS WERE
APPROVED FOR HELP



\$5.0M+

DISTRIBUTED
TO PATIENTS IN NEED

Non - Profit Program Administration (NPPA)

PAF is uniquely experienced in delivering co - pay and financial assistance fund administration services in partnership with and on behalf of non - profit partners. Since 2009, PAF's NPPA Division has leveraged our expertise in program management, compliance, and patient support to provide end - to - end, efficient, effective program service delivery to our partners and their patients. PAF is the only 501(c)(3) administering Co - Pay & Financial Assistance programs for and with national non - profit partners.

76,664

PATIENTS ASSISTED

\$122K+

DISTRIBUTED TO PATIENTS

94

DISTINCT DISEASE FUNDS

More Than Just Numbers

Our 2024 Case Management Impact

12,275

PATIENTS RECEIVED
DIRECT ONE-ON-ONE
CASE MANAGEMENT HELP

20,623

DISTINCT PATIENT
ISSUES ADDRESSED

30

AVERAGE NUMBER OF
CONTACTS TO REACH
CASE RESOLUTION

↑11% increase

42%

OF PATIENTS HAD NEEDS
SPANNING MORE THAN
ONE ISSUE CATEGORY

↑32% increase

25%

INCREASE IN REFERRALS
FROM OTHER NON-PROFIT
ORGANIZATIONS

\$17M+

DEBT RELIEF SECURED
ON BEHALF OF PATIENTS

These indicators reveal a sharp spike in patient need and case complexity this year

Why Patients Sought PAF's Help

44%

FINANCIAL COST-
OF-LIVING ISSUES

29%

INSURANCE
ISSUES

23%

ELIGIBILITY AND
ENROLLMENT ISSUES

↑11% increase

2%

PSYCHOSOCIAL
SUPPORT

1%

EDUCATIONAL

1%

GUIDANCE ON
EMPLOYMENT LAWS
& PROTECTIONS

More Than Just Numbers

Co - Pay Relief Service



76,304

PATIENTS APPROVED FOR HELP



\$208M+

DISTRIBUTED TO PATIENTS



813,258

PATIENTS HELPED
BY CO-PAY RELIEF SINCE 2004



190,304 INCOMING CALLS
MANAGED

↑14% increase



536,943

GRANT PAYMENTS MADE



60 DISEASE FUNDS
SERVED PATIENTS

INCLUDING:

19 HEALTH EQUITY
FUNDS