

FAQs

Q. Are your services free?

A. Yes, our services are completely free.

Q. Can anyone, other than the patient, apply to the program?

A. Yes, anyone can apply to the program on the patient's behalf. If the person completing the application is not the patient, he/she must sign the application attesting to the fact that the patient has given him/her the authority to complete the application on their behalf.

Q. I have health insurance but it does not cover my treatment and/or medications. Can CPR help?

A. No, CPR is unable to make payments for pharmaceutical treatments and/or prescription medications relative to your diagnosis that are not covered by your health insurance.

Q. What medications does CPR cover?

A. CPR is not drug specific, rather, we assist with co-payments, co-insurance, and deductibles for all pharmaceutical products prescribed for the treatment and management of your disease.

Q. I would love to donate to your program. What do I need to do?

A. You can make a donation online using our secure form. Thank you for your support!

A Long-Standing Commitment to Compliance

A strong commitment to compliance has been a hallmark of the Co-Pay Relief Program (CPR) since its inception in early 2004. As the holder of the second opinion issued by the Office of Inspector General (OIG) to a charitable patient assistance program, we have always understood our obligation to operate our CPR with the highest degree of ethical decision making, ensuring all policies, procedures and practices are designed and implemented in a manner that comports with both the spirit and intent of the OIG guidance received by the foundation over the past two decades.

Our organization maintains safeguards to ensure that we operate the program, independently, free from donor influence, and in compliance with the guidance provided by the OIG in our opinion, # 04-15 issued to PAF in 2004 and modified in 2008 and 2015, as well as the Special Advisory Bulletins issued in 2005 and 2014, including a best-in-class organization wide compliance program.



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Medication and treatment should be a relief, not a burden.

Patient Advocate Foundation's Co-Pay Relief (CPR) program provides direct financial assistance to medically and financially qualified patients with co-payments, co-insurance and deductibles required by the patient's insurer for any medications prescribed to treat and/or manage their disease.

Delivering Positive Patient Experiences

CPR exists to help reduce the financial distress patients and their families face when paying for treatment. Our program specialists are available to work directly with the patient, family member, provider of care and/or pharmacy to complete the simple, streamlined application. Whether applying online or over the phone, you will know immediately upon completion of the application if you are eligible for assistance.

CPR Offers:

- User-friendly online application portals
- Electronic verification of income
- Live Spanish language services
- Immediate eligibility decision
- Look-back period for recently incurred expenses
- Payments made directly to the provider, pharmacy or patient

Eligibility Requirements

- Must be currently insured and have coverage for the medication(s) for which your're seeking financial assistance
- Have a confirmed diagnosis and treatment plan
- Must reside and receive treatment in the United States
- Income must fall at or below 400% of the Federal Poverty Guideline (FPG) with consideration for the Cost of Living Index (COLI) and number in the household



"Your assistance was very appreciated and brought about a peace of mind. The medical cost is overwhelming, and a person cannot imagine the strain it puts on a family. We were so consumed with trying to figure out how to pay for the medication, that we could not focus on my health issues. we cannot thank you enough." Michael

Applying For Help Has Never Been Easier

Visit our secure, online application portal 24 hours a day at www.copays.org

Patients come first:

You, a friend or family member can apply for assistance via the patient portal

Your Treating Physician can assist you with submitting the application for assistance via the provider portal

Your Pharmacy dispensing the prescribed medications can assist you with the application for assistance via the pharmacy portal

Our Program Specialists can be reached toll free at 1-866-512-3861 and will personally guide you through the enrollment process



Scan for a full list of supported diseases

