

MEDICARE RESOURCES

This Medicare resources guide provides a comprehensive list of financial assistance programs, local/national help organizations, health insurance-related resources, and contact information. These resources can connect patients with assistance for various needs, including copayment assistance, additional Medicare financial assistance, finding local and national help, understanding health insurance, and accessing relevant agencies and programs.

FINANCIAL ASSISTANCE RESOURCES

Copayment Assistance Programs

Accessia Health

(Formerly Patient Services Incorporated, PSI)

Phone: 800-366-7741

Apply Online: www.accessiahealth.org

CancerCare Co-Payment Assistance Foundation

Phone: 866-552-6729

Apply Online: www.cancercare.org/copayfoundation

Good Days

Phone: 877-968-7233

Apply Online: www.mygooddays.org

HealthWell Foundation

Phone: 800-675-8416

Apply Online: www.healthwellfoundation.org

Leukemia Lymphoma Society Co-Pay Assistance Program

Phone: 877-557-2672

Apply Online: www.lls.org/support-resources/financial-support/co-pay-assistance-program

National Organization for Rare Disorders (NORD)

Phone: Telephone numbers vary by program

Apply Online: Application formats vary, for more information visit www.rarediseases.org/patient-assistance-programs

PAF Co-Pay Relief

Phone: 866-512-3861

Apply Online: www.copays.org

Patient Access Network Foundation (PAN Foundation)

Phone: 866-316-7263

Apply Online: www.panfoundation.org

The Assistance Fund (TAF)

Phone: Phone numbers vary by disease fund

Apply Online: www.tafcares.org

Additional Medicare Financial Programs

Extra Help with Medicare Part D Costs

Phone: 800-772-1213

Website: www.ssa.gov/medicare/part-d-extra-help

Medicare Savings Programs

Find your state's program here:
www.medicaid.gov/about-us/beneficiary-resources/index.html#statemenu
Website: www.medicare.gov/medicare-savings-programs

LOCAL AND NATIONAL HELP

American Association of Retired People (AARP)

Phone: 888-687-2277
Website: www.aarp.org

Area Agencies on Aging (AAA)

Phone: 800-677-1116
Website: eldercare.acl.gov/Public/Index.aspx

Community Action Agency

Phone: 202-265-7546
Website: www.communityactionpartnership.com

Department of Veterans Affairs

If you're a veteran or have served in the United States Military

Phone: 800-698-2411 | TTY: 711
Website: www.va.gov

Medpac.gov

A nonpartisan independent legislative branch agency that provides the U.S. Congress with analysis and policy advice on the Medicare program
Website: www.medpac.gov

National Council on Aging

Resources and information about Medicare
Website: www.ncoa.org

Salvation Army

Phone: 800-725-2769
Website: www.salvationarmyusa.org

Senior Centers Online Directory

Website: www.seniorcenters.com

U.S. Administration on Community Living

Phone: 202-401-4634
Website: www.acl.gov

United Way

Phone: Dial 2-1-1 from your service area
Website: www.211.org

U.S. Social Security Administration

Phone: 800-772-1213
Website: www.ssa.gov

HEALTH INSURANCE-RELATED RESOURCES

Centers for Medicare & Medicaid

Phone: 800-633-4227
Website: www.cms.gov

Medicare.gov

Phone: 1-800-MEDICARE (1-800-633-4227)
Website: www.Medicare.gov

Medicare Ombudsman

Call if you have a Medicare complaint or concern

Phone: 800-633-4227 | TTY: 877-486-2048
Website: www.cms.gov/center/special-topic/ombudsman/medicare-beneficiary-ombudsman-home

National Association of Insurance Commissioners

Call for questions regarding Medigap plans

Phone: 816-842-3600
Website: www.naic.org

Office of Personnel Management

Get information about the Federal Employee Health Benefits Program for current and retired federal employees

Phone: 202-606-1234
Website: www.opm.gov/healthcare-insurance

Railroad Retirement Board (RRB)

If you have benefits from the RRB, call them to change your address or name, check eligibility, enroll in Medicare, replace your Medicare card, or report a death

Phone: 877-772-5772
Website: www.rrb.gov/Benefits

State Health Insurance Assistance Program

Call if you need help with enrollment, understanding your benefits, or filing an appeal

Phone: 877-839-2675

TRICARE For Life (TFL)

Call if you have questions about how your TRICARE coverage works with Medicare

Phone: 1-866-773-0404
Website: www.tricare.mil/tfl

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