

Overall Foundation Impact

Total Patients Served in 2022

Total Patient Cases	187,359
Case Management Cases	18,838
Co-Pay Relief Recipients	70,883
Financial Aid Fund Recipients	81,070
Patient Services Email Helpline Sessions	16,568

Increased
by 22%



Total Patients Served by PAF Between 1996 and 2022

1,897,708

DIAGNOSES SERVED BY PAF

1,049 Distinct Patient Diagnoses

Increased
by 40%

652 Distinct Rare Diseases

The Programs Through Which We Deliver Direct Assistance

CASE MANAGEMENT

38
total unique programs

- 6 with focus on Health Equity
- 21 serve patients living with a diagnosis other than cancer
- 17 serve patients living with cancer
- 11 programs are fully administered by PAF for other non-profit organizations
- 4 partnerships with academic research institutions or academic medical centers

FINANCIAL ASSISTANCE SERVICES

15
patient assistance
programs provide
financial support
to patients across
185 unique funds

- 54 disease funds assist with medication costs
- 10 disease funds with focus on Health Equity
- 93 funds provide travel assistance to patients
- 37 funds provide cost-of-living assistance to patients
- 1 fund provides financial assistance to people impacted by COVID-19

What Our Patients Are Saying...

Each patient directly served by the organization receives a survey and an invitation to share feedback about their experience with PAF. A standardized, post-encounter survey instrument, available online or in hard copy and in both English and Spanish, is used across all patient service areas to assess overall patient satisfaction and program impact levels. The 2022 combined survey completion rate was 5%.

"I WAS SO LOST NAVIGATING GETTING NEW INSURANCE AFTER MY DIAGNOSIS. MY CASE MANAGER WAS SO KIND AND KNOWLEDGEABLE, AND NOW I HAVE A HEALTH PLAN THAT WORKS FOR ME."

-James, HIV

97%

indicated that PAF
provided resolution
to their issue

Overall PAF Staff Rating

4.7 of 5

for their communication,
knowledge & professionalism

% of Respondents That Would Recommend PAF to Others by Program



Case
Management



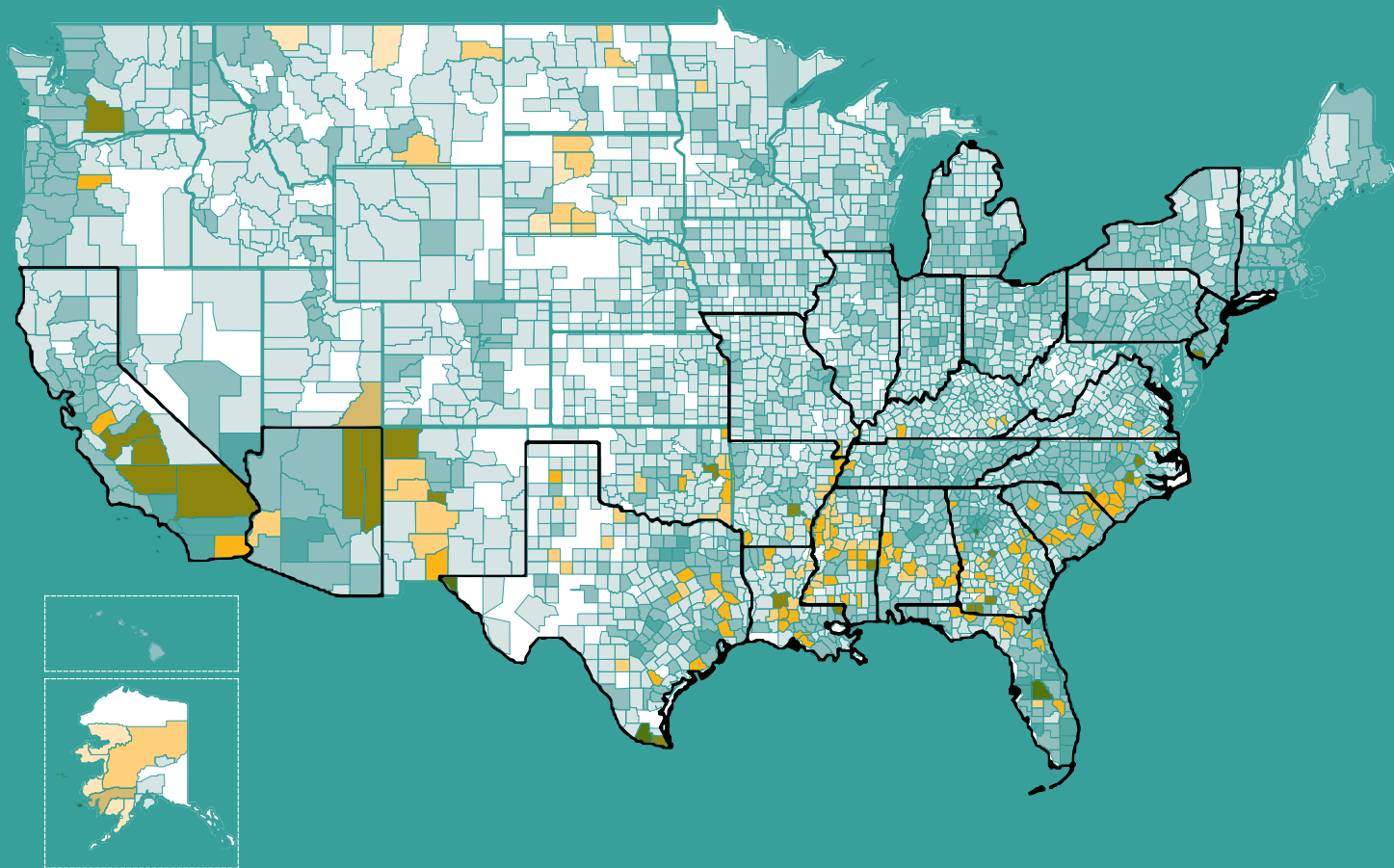
Co-Pay
Relief



Financial Aid
Funds

Service to All 50 States

PAF served patients in all 50 states, 2 U.S. territories and Washington D.C. in 2022. Using county-based data, the heat map below depicts the locations of patients served through our case management and financial assistance services. The 220 Health Equity counties, and patients served from them, are also represented. These counties were selected as areas of significant focus through the development of a methodology that used the Centers for Disease Control's Social Vulnerability Index (SVI) combined with CDC disease incidence data to identify 220 counties across 31 states with the highest rates of social vulnerability and high rates of multiple chronic diseases.



Number of Patients Helped by PAF per County

- Less than 10
- 11-250 Patients
- >250 Patients

In a county that has patients helped by PAF and patients served in Health Equity counties, the colors will mix

Number of Patients Served in Health Equity Counties

- Less than 10
- 11-250 Patients
- >250 Patients

PAF Top 20 Patient Service States

Florida: 14%	Pennsylvania: 4%	Alabama: 2%
Texas: 12%	Tennessee: 3%	Indiana: 2%
Georgia: 7%	Illinois: 3%	Arizona: 2%
California: 6%	Virginia: 3%	Missouri: 2%
New York: 4%	South Carolina: 2%	Louisiana: 1%
North Carolina: 4%	Michigan: 2%	Mississippi: 1%
Ohio: 4%	New Jersey: 2%	