

Real
People.



Real
Barriers.



Real
Solutions.

**Our Mission for All
Patients and Caregivers.**



The leading authority in complex healthcare navigation & comprehensive support.

Our Mission

Patient Advocate Foundation (PAF) is a national 501(c)(3) non-profit organization, which provides case management services and financial aid to patients with chronic, life-threatening and debilitating illnesses.

Our History

PAF was founded in 1996 by Nancy Davenport-Ennis and co-founded by John H. (Jack) Ennis to help address the issues faced by patients like their friend Cheryl Grimmel, who had to battle not only her breast cancer but for access to affordable treatments. In PAF's first year, Nancy and a part-time volunteer staff of 2 provided case management assistance to 157 patients who faced barriers to prescribed care. Fast forward to 2025 and PAF reached 3.4M+ people through direct service, education, and outreach.

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Real *Gratitude.*

Patient Advocate Foundation is celebrating its 30th anniversary. Every day since our founding, we have helped someone who faces a barrier in their healthcare journey: a prescription they can't afford to fill; a mailbox full of medical bills; an application for disability assistance they can't complete; an insurance denial that inhibits access to a life-changing treatment that has been prescribed. The data and statistics that fill these pages represent real people facing moments of uncertainty, wondering if the care they need will be within reach.

And unfortunately, those barriers continue to grow in number and complexity for many communities. Families already stretched by rising costs at the grocery store were asked to shoulder higher deductibles and premiums. People working multiple jobs struggled to navigate coverage policies that even experts find confusing. Long-standing inequities meant that patients faced a steeper hill to climb to access or afford their care based on where they live, the disease they have, their level of income, their age, their racial or ethnic background, or a lack of insurance coverage.

These documented barriers delay treatment, deepen stress, and, in too many cases, determine health outcomes.

We find hope in knowing that barriers can be overcome with actionable solutions. For example, our case managers worked directly on behalf of tens of thousands of patients to successfully appeal coverage denials, enroll in available coverage, negotiate medical debt, and connect with safety-net resources. This one-on-one support helped patients stay in treatment, keep their homes, and avoid the impossible choice between healthcare and utilities or groceries. Along the way, we continued to listen closely, using data, surveys, and lived experience to inform improvements in the healthcare experience for those who are most likely to struggle navigating its financial and logistical complexities.



The best way to honor PAF's three decades of success is to focus on expanding our reach into the future. Thus, we are excited to announce a strategic merger between PAF and the PAN Foundation. With a combined 50 years of experience serving more than 3.8 million patients, our organizations have been lifelines for people facing impossible healthcare costs, access barriers, and cost-of-living challenges. Together, we have more reach, more resources, and a more powerful voice to directly assist and advocate for patients, and to change systems that create barriers to care.

Together, we are uniting for patients to sustain a safety-net that is strong, equitable, and durable.

With gratitude,

Alan J. Balch, PhD
Chief Executive Officer

Real *Impact & Reach.*

Our Patient Reach

5.1m+ page views welcomed on PAF websites

3.4m+ people reached through direct service, education & outreach

674k+ patients & families supported

186k+ patients received direct, sustained help

758 distinct diagnoses

434 distinct rare diseases

\$259m+ direct financial assistance distributed to patients

\$16.2m+ debt relief obtained on behalf of case management patients

What Our Patients Are Saying

"I received a cancer diagnosis this year and with no insurance, I was terrified about how to handle the situation. I work with patients and have often referred them to PAF for help with navigating care, so I called to get help sorting out my next steps. My case manager was so empathetic and knowledgeable and helped me figure out medical bills, travel, and appointments. I will always be thankful for someone who understood the situation and the logistics when I just needed to focus on my health."

Sierra | Cervical Cancer

Our Patient Programs

Case Management

23 distinct programs

12 programs serving individuals with cancer

11 programs serving individuals with non-cancer diagnoses

13 programs administered by PAF in partnership with or on behalf of non-profit partners

1 academic partnership

Financial Assistance Services

PAF's Co-Pay Relief Program | 66 distinct disease funds

Financial assistance to eligible patients for health insurance premiums, co-payments, co-insurance, and deductibles for medications and office visits

PAF's Financial Assistance Funds | 21 distinct funds

Financial assistance to eligible patients for non-medical expenses including transportation, food, housing, utilities, prosthetics, and assistive devices

PAF's Non-Profit Program Administration Division | 73 distinct disease funds

End-to-end co-pay and financial assistance fund administration services in partnership with and on behalf of non-profit organizations

Patients who receive direct assistance from PAF are invited to complete a standardized post-encounter survey—available online or in hard copy, in both English and Spanish—to assess overall satisfaction and program impact.

98% of respondents would recommend PAF to others

Overall satisfaction with PAF assistance

9.43 out of 10

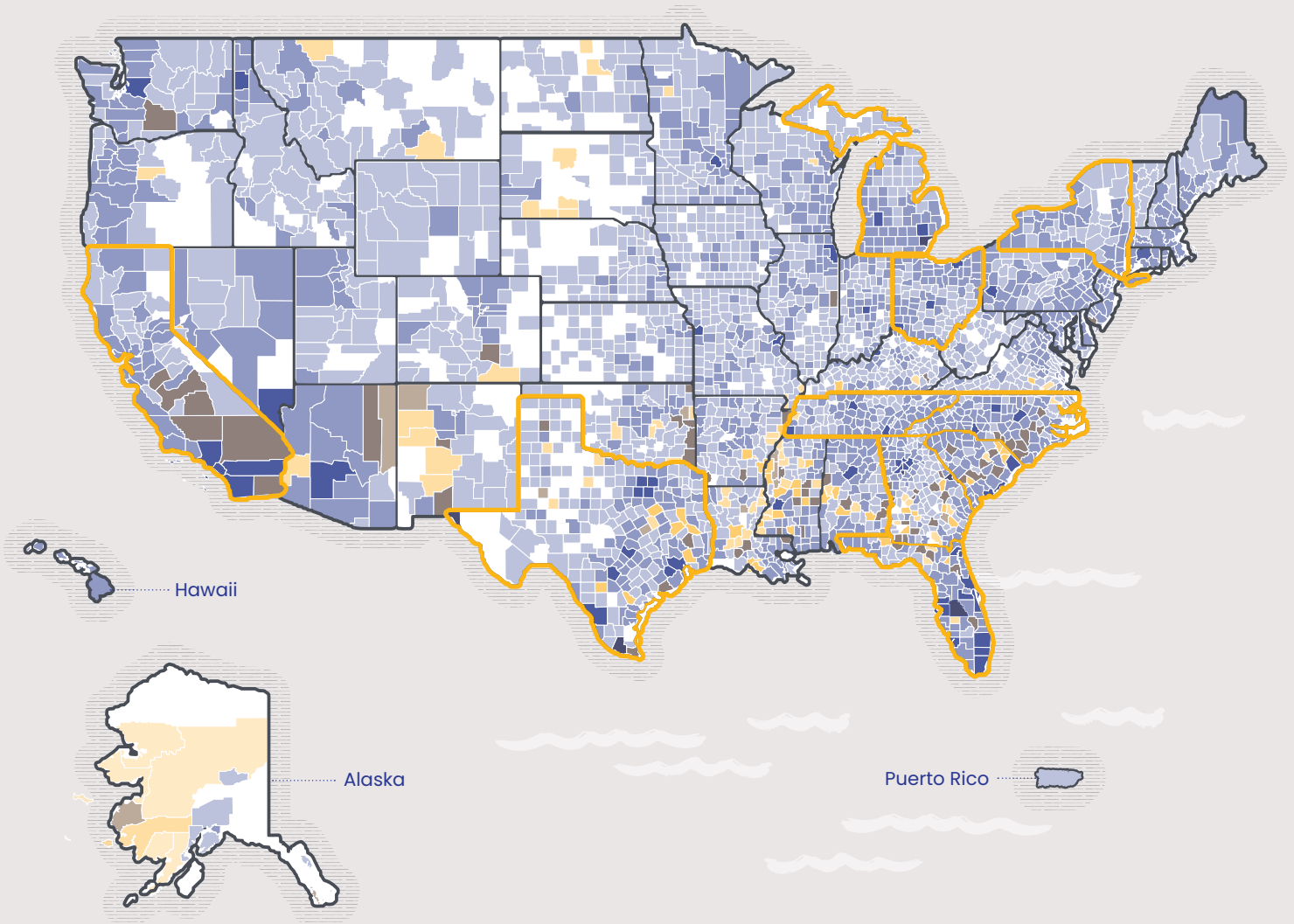
Overall PAF staff rating

4.8 out of 5

for their communication, knowledge & professionalism

Our Nationwide Presence

In 2025, PAF assisted patients in all 50 states, Puerto Rico, Guam, and the U.S. Virgin Islands, **reaching a patient in 92% of all U.S. counties**. The county-based heat map below illustrates where patients were served, including 226 designated Health Equity counties across 36 states. These counties were identified using a methodology that combines the CDC’s Social Vulnerability Index and CDC Disease Incidence data, to pinpoint communities experiencing both high social vulnerability and elevated rates of multiple chronic diseases.



Number of Patients Helped By PAF Per County	Number of Patients Served In Health Equity Counties
■ 10 or less	■ 10 or less
■ 11-250 Patients	■ 11-250 Patients
■ >250 Patients	■ >250 Patients

PAF Top 10 Patient Service States (in descending order)	
Florida	Tennessee
Texas	Ohio
Georgia	New York
North Carolina	Michigan
California	South Carolina



Navigating Financial Burden

29% of patients identified disability benefits as the source of primary income.¹

52% of patients stated that their household income had not changed in the past 12 months.¹

50% of patients indicated that they were concerned about their ability to save money for emergencies or retirement.²

¹Financial Burden & Treatment Disruption for Medicare Patients (N = 2,168)

²NPAF Healthcare Access Snap Survey (N = 807)

I had the pleasure of being connected to my case manager and she was excellent from day one! She guided me on successfully applying for disability benefits and provided me with resources tailored to my immediate and future needs. I feel confident now ... and if I do need help with anything else in the future, I am able to reach out to her again. God bless you all for having this wonderful program for us during an uncertain and stressful time in our lives.”

Latoya | Adrenocortical carcinoma

PAF Case Resolutions for Latoya



Expedited the Social Security Disability determination process by identifying needed documents and facilitating submission to the SSDI office



Researched and provided resources to assist with gas costs



Researched and provided apartment options closer to the cancer treatment center for the patient and her child



Researched and provided resources to assist with moving costs



Treatment Disruption for Medicare Patients

84% of patients relied on fixed income as their primary source of household income.¹

41% of patients stated they could not absorb any increase in healthcare expenses without compromising adherence.¹

75% of patients reported increases in health insurance premiums, 63% experienced rising pharmacy costs, and 60% noted higher provider visit expenses.¹

¹Financial Burden & Treatment Disruption for Medicare Patients (N = 2,168)

They provided invaluable support in helping me assist my father with a healthcare system challenge and in bringing clarity and resolution to a large, stressful medical bill. The case manager took the time to understand my experience, then helped find answers and solutions. The stress of caregiving is significant on its own, and the added financial burden, especially when systems feel opaque or unresponsive, can quickly become overwhelming. **Having knowledgeable, responsive advocates made a meaningful difference and helped turn what felt like an impossible situation into something manageable.** I am deeply grateful for PAF's tireless work on behalf of patients and caregivers."

Daughter of patient, S.Ahmed | Diabetes

PAF Case Resolutions for the Ahmed Family



Negotiated a \$2K+ pharmacy write-off for continuous glucose monitor charges



Ensured the facility is using an in-network pharmacy for future services



Facilitated Medicaid coverage by assisting with a stalled application and enrollment process

Real Case Management Services.

A Closer Look at Whole-Patient Navigation

PAF's Case Management Services are a cornerstone of support for patients and families experiencing the complex challenges associated with serious health conditions. Our case managers offer personalized, one-on-one help with insurance challenges, medical costs, disability benefits, and access to needed healthcare. They work with patients to successfully navigate insurance systems, connect them with available resources to overcome financial and daily living barriers, and assist uninsured patients in identifying and enrolling in public or private programs and charitable care—ensuring access for those most at risk.

In 2025, our case management work continued to reflect the growing complexity of patient needs. Over the past three years, the average number of case contacts required to reach resolution increased by 44%, indicating

a sustained escalation in the intensity and duration of support required. This increased time investment underscores both the expanding breadth of patient needs and the compounding challenges posed by increasingly limited healthcare and financial resources.

For patients and families most impacted by healthcare-related costs, case management assistance is essential. Through effective interventions, PAF secured a total of \$16,268,219 in patient debt relief, averaging \$1,091 per patient. While this support remains critical, broader economic pressures—including inflation, reductions in social support systems, and diminished healthcare coverage—have increased patient vulnerability and continue to shape the financial challenges faced by those we serve.

2025 Case Management Highlights



Referrals

PAF's broad referral network was evident in 2025, with non-profit partners serving uninsured and underinsured communities playing a central role in connecting patients at highest risk of cost-related nonadherence to PAF for support. Referrals generated through public outreach and communications increased by 11%. Overall, 23% of PAF's case management referrals came from healthcare organizations or representatives, while **44% originated from other non-profit organizations.**

These vital non-profit referral partners range from small, community-based organizations to national advocacy groups, helping ensure that patients across diverse geographies are connected to case management services. Our non-profit partners consistently describe PAF as an extension of their team—providing specialized case management and financial navigation support that they are unable to offer in-house. Together, these partnerships reflect a shared commitment to helping patients overcome access and affordability barriers through compassionate, coordinated care.

A Closer Look: *Help for All*

Case management patients represented all 50 states and U.S. territories in 2025, from urban, rural, and suburban communities. Consequently, no single patient snapshot captures the diversity of the populations we helped.

Patients reported 758 diagnoses. Of these, 434 were rare diseases. While cancer remains the most frequently reported diagnosis among the patients we serve, our case management team continues to see sustained growth in the number of patients seeking support for chronic and debilitating conditions such as amyotrophic lateral sclerosis (ALS), multiple sclerosis (MS), and nervous system conditions. Notably, patients with multiple diagnoses rose by 4.5%. These individuals often present with complex needs that require more sustained assistance and contacts to resolution by specialized case managers.



167% increase in the number of patients diagnosed with MS who sought out PAF case management assistance in 2025

Many case management patients have extremely limited financial resources. More than 18% have an income less than \$12,000, and over 43% of patients reported annual incomes under \$24,000. This translates to 53% of the total case management patient population living below 150% of the Federal Poverty Level, far surpassing the percentage in all other PAF service programs. Conversely, case managers also supported individuals across the economic spectrum, including 7% with annual incomes above \$108,000.

Employment status also varied: 32% were employed, 24% retired, and 22% disabled. A majority (51%) of patients were over age 55, and 10% of patients were uninsured. Twenty-eight percent of patients seeking our case management interventions had employer-sponsored insurance. The racial and ethnic composition of case management patients reflects the diverse communities we serve: 26% identify as Black, .7% American Indian/Alaska Native, 2.6% as Asian, 10% as Hispanic/Latino, and 2.4% as multiracial. While illness affects individuals across all age groups—30% of case management patients are under age 45—PAF continues to see a significant and growing demand for case management services among patients aged 65 and older.



“The assistance that I got from PAF has been very much appreciated. Our case manager was absolutely fantastic. She is a true professional, and her knowledge has made it so much easier to see the light at the end of a tunnel when dealing with a loved one’s life-altering disease. Her guidance has made the care of my sister less stressful, and I cannot thank her enough.”

Sister of patient Irene | ALS

Case Management Issues

In 2025, one reality remained unchanged for our patients: Escalating financial concerns were pervasive. The ongoing pressures of inflation and cost-of-living increases have intensified the financial strain on patients, making it harder for many to cover necessities like **utilities, food, and housing**. Case management efforts help patients navigate these challenges, but too often the relief is temporary.



45% sought help with cost-of-living issues



27% sought help with insurance navigation



24% sought help with eligibility and enrollment into a clinical trial, health insurance, or disability program



Financial assistance, coding & billing errors, and prior authorization for medical services

Our Support for Clinical Trials

PAF's first patient in 1996 sought help accessing a clinical trial, and since that time we have continued to support patients facing similar barriers to trial participation. Over the years, our services for these patients have addressed both the complexities of clinical trial access and the broader insurance, financial, and practical challenges that accompany serious illness. Virtually all the clinical trial patients served by case management in 2025 sought help with an insurance navigation service. In addition:



37% sought help with eligibility and enrollment into a clinical trial



30% sought help with cost of living



23% sought help for medical bills

Patient Advocate Foundation's

Health Equity Case Management Program

PAF's Health Equity (HE) Case Management Program

is designed to reach and assist specific populations and places experiencing intense social and financial needs. In 2025, the program supported 558 patients living in high-need areas, helping them understand insurance options, resolve coverage issues, access financial and community resources, and secure income replacement through disability enrollment assistance.



56% of HE patients earned less than \$24,000 compared to all case management patients at 42%



47% of HE patients were unemployed or disabled compared to all case management patients at 41%

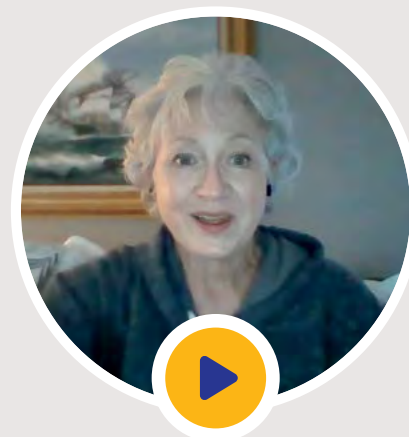
Case Management Programs in Focus

PAF's Case Management operates **23 distinct programs**, with 12 dedicated to supporting individuals with cancer, 11 focused on non-cancer diagnoses and 13 administered by PAF in partnership with or on behalf of nonprofit partners.

New Program Spotlight

KYLER CARE CONNECT

The **Kyler Care Connect Program** is specifically aimed at assisting patients diagnosed with Type 1 Diabetes to ensure they receive essential assistance in navigating their healthcare journey.



Experience the Story

Denied, Delayed, Determined: Denise's Quest for Treatment & Coverage with Primary Immunodeficiency

Real *Financial Support.*

PAF's financial support programs deliver direct financial assistance to eligible patients nationwide through programs including PAF Financial Assistance Funds, Non-Profit Program Administration, and Co-Pay Relief.

PAF Financial Assistance Funds

PAF's Financial Assistance Funds provide small grants to eligible patients for essential non-medical expenses, including transportation, food, housing, utilities, prosthetics, and assistive devices. This vital support helps patients maintain access to basic necessities and often enables them to continue pursuing needed healthcare. In 2025, demand for this assistance increased significantly.



3,909 patients were approved for help ↑ 37% increase



\$2.9m+ distributed to patients in need

PAF Partners to Expand Financial Assistance

The Kyler Care Connect Technology Grant Program offers \$500 in direct financial assistance to help individuals offset out-of-pocket costs for continuous glucose monitors, diabetes management tools, and insulin pumps.

American Cancer Society CAR-T Therapy Caregiver Support Fund provides a one-time \$2,000 grant to eligible caregivers of patients undergoing CAR-T therapy to offset out-of-pocket expenses associated with food and nutrition, housing and utilities, transportation, lost wages, and respite care not covered by insurance.

American Cancer Society Cancer Care Continuity Fund provides a one-time \$200 grant to eligible cancer patients experiencing food and nutrition insecurity during treatment.



"The impact of receiving the funding has helped towards food and nutrition support in my life. I'm actively going through chemotherapy after being diagnosed with breast and colon cancer. I'm grateful for the contribution of these funds to make life a little easier during this difficult period of my life. So thank you again for the kindness and consideration of me."

Mary | Breast and Colon Cancer ACS Cancer Care Continuity Food Insecurity Fund

Non-Profit Program Administration (NPPA)

PAF is uniquely experienced in delivering co-pay and financial aid fund administration services in partnership with and on behalf of non-profit organizations. Launched in 2009, our Non-Profit Program Administration services (NPPA) leverage PAF's expertise in financial program management, compliance, and patient support to provide efficient, end-to-end program administration for our non-profit partners and the populations they serve. We are the only 501(c)(3) organization currently administering co-pay and financial aid funds and case management for and with national non-profit partners.

In 2025, NPPA aided **63,161 patients**, distributing **\$93,304,352** through **73 distinct financial assistance funds**.



63k+ patients were aided



\$93m+ distributed to patients in need



"I'm 65 years old and I was diagnosed with metastatic prostate cancer. What a devastating shock to my wife, daughter, and myself. Not to mention the unbelievable out-of-pocket costs for co-pays and deductibles to cover all the tests and now the overwhelming monthly cost of [treatment]. Oklahoma Transportation Financial Aid Fund is a wonderful blessing. Their financial assistance has made a huge difference in my journey to fight this horrible disease. I am beyond grateful."

Michael | Prostate Cancer Oklahoma Transportation Financial Aid Fund

Real *Financial Support.*

Co-Pay Assistance Enables Patient Access

A serious diagnosis can strain a family's finances in ways that make essential care and health insurance coverage feel out of reach. PAF's Co-Pay Relief (CPR) program works to close that gap by offering direct financial assistance for health insurance premiums, co-payments, co-insurance, and deductibles tied to medications and medical visits. CPR operates in accordance with Office of Inspector General guidance,

upholding a long-standing commitment to compliance, accessibility, and exceptional patient service since 2004.

CPR provided financial support to **83,936** new and returning patients through **66** distinct disease funds with grant payments totaling **\$163,323,206** in 2025. We supported a remarkably diverse patient community—people of different ages, backgrounds, and health journeys—each facing unique financial barriers to care.



\$163m+
distributed to patients



83k+
new and returning
patients supported
↑ 10% increase



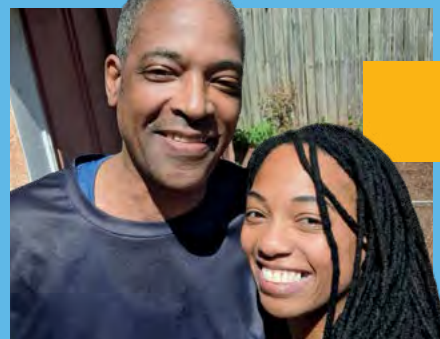
18
new CPR funds
launched



66
disease funds
served patients

Expansion of CPR Program Disease Funds

The Co-Pay Relief Program expanded its services to reach new patients through the launch of **eighteen new disease funds**: Asthma Health Equity, Chronic Obstructive Pulmonary Disease, Diabetic Macular Edema, Diabetic Retinopathy, Eosinophilic Esophagitis, Fabry Disease Health Equity, Hemophilia Health Equity, Macular Degeneration, Mucopolysaccharidosis III, Mucopolysaccharidosis VII, Mucopolysaccharidosis VII Health Equity, Myasthenia Gravis, Narcolepsy, Pompe Disease Health Equity, Psoriasis, Psoriatic Arthritis, Soft Tissue Sarcoma, and Stroke.



“Every day is scary not knowing whether you can afford rising premiums and other healthcare costs ... The love and awards I have received from Co-Pay Relief have absolutely kept me alive. Without co-pay awards I would be making funeral arrangements ... so thank you and God bless you all for this program. It actually keeps people alive and that's humanity at its best. Thank you from me and on behalf of my adult children.”

Steven | HIV, AIDS & Prevention Fund

Improving Patient Access & Program Experience

PAF continues to invest in technology and innovation to deliver timely, accurate, and accessible support for patients, partners, and providers, while improving efficiency and program experience. In 2025, we introduced:

Non-Profit Patient Partner Portal: A secure, centralized platform providing non-profit partners' access to PAF patient services, educational resources, and tools, improving collaboration and efficiency.

CPR Autopilot: An automated self-service phone system offering virtual assistance for general program questions and routine application and claim inquiries.

CPR Chat: A real-time chat feature on copays.org that allows patients, pharmacies, and providers to quickly access program information or account-specific support through a convenient text option.

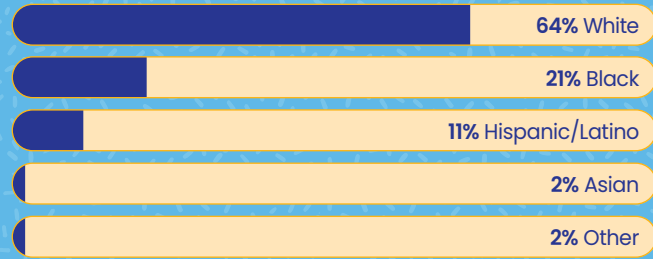
Krisp: A real-time speech interpretation solution enabling seamless multilingual communication.

Patients frequently credit the CPR program with extending or saving their lives.

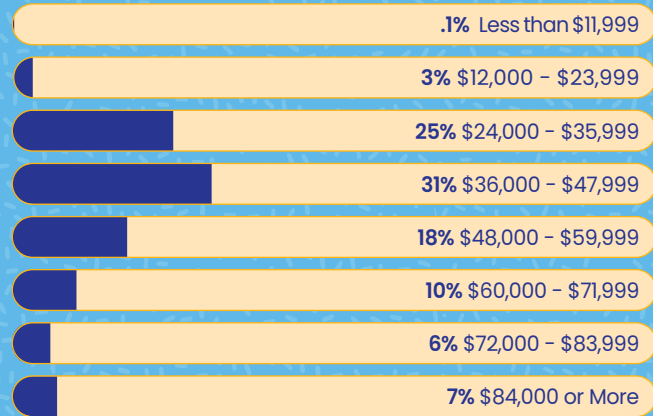


A Closer Look: *The Patient Population Helped by CPR*

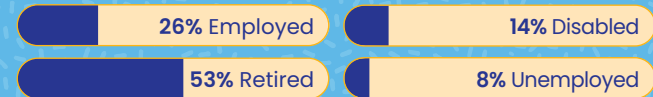
Ethnicity



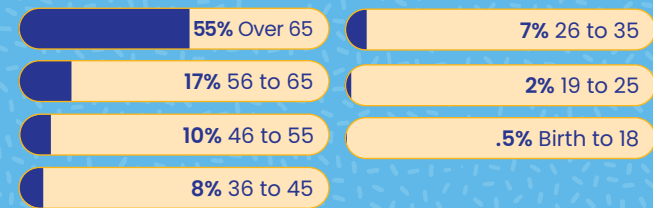
Income



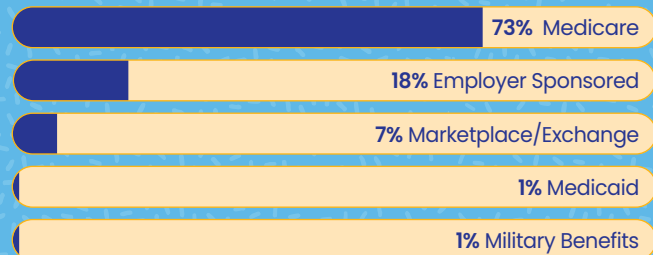
Employment



Age



Insurance Types

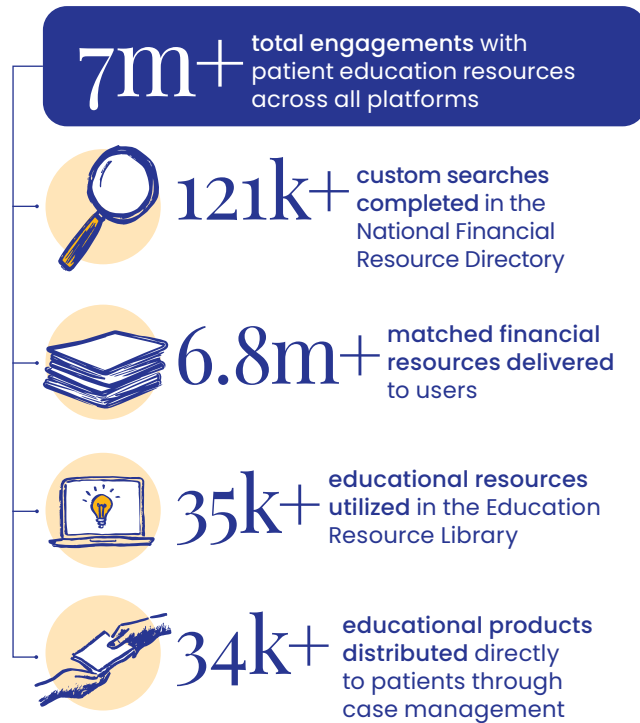


RealPatient Education.

Empowering Healthcare Consumers

PAF's patient education initiatives give healthcare consumers practical tools to understand coverage, manage costs, and navigate complex systems with confidence.

Our Patient Education Reach



The National Financial Resource Directory (NFRD) delivers vital financial resources customized according to user selected criteria. This automated tool introduces enduring solutions to users that are otherwise unavailable in a single location.



1,990 distinct resources in the NFRD



57 resource matches per query on average

PAF's Education Resource Library (ERL) remains a central destination for trusted digital education, providing patients, caregivers, and professionals with accessible, practical information through video learning series, full-length publications, and topic-based tip sheets.



326 distinct materials contained in the ERL



34 new and updated educational resources in 2025



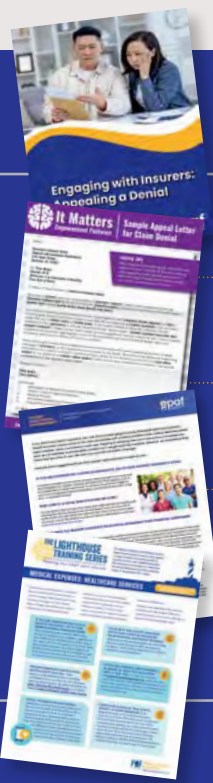
Featured Resource

In 2025, we expanded PAF's **Making the Most of Your Medicare Benefits** series with a six-video Phase II, building on the original 12-part curriculum. Phase II provides deeper guidance on Medicare Part D, Medigap plans, and plan comparisons. Developed with DeafHealth, the series features ASL, captions, transcripts, voice-overs, and accessible graphics.



Sponsored by: THIS IS LIVING WITH CANCER 

Our Top 5 Educational Resources This Year



Engaging with Insurers: Appealing a Denial
3,279 views

Sample Appeal Letter for Claim Denial
2,395 views

2025 Patient Calendar
1,826 views

Accessing Care Without Health Insurance
1,549 views

Medical Expenses: Healthcare Services Tip Sheet
1,427 views

What Did Our Audiences Say?

Patient Advocate Foundation is **ALWAYS** who I reach out to **FIRST** for Patient Health Assistance & Education Resources. PAF's **support is phenomenal.**

Love how much information is available on this site. There are answers to questions I didn't even know I needed to ask.

Clients are often faced with access to care barriers in rural areas. **PAF provides resources** and education that they can't always achieve locally.

The ERL offers the right amount of information in an **easy way to understand.** We appreciate that you've already created something, so we don't have to reinvent the wheel.

Notable Project

In partnership with ZERO Prostate Cancer, PAF produced *Prostate Cancer: What Every Man Should Know (And No One Wants to Talk About)*, drawing insights from 45 Black men in four focus groups and an eight-member advisory council. Distribution will begin in 2026 to expand culturally grounded education for men at risk or living with prostate cancer.



Real *Communications.*

Connecting Individuals & Communities to PAF

Corporate communications efforts connect individuals and communities to PAF programs, resources, public content, and collaboration opportunities—helping more people access vital support while raising awareness among those new to PAF. In 2025, we reached audiences through **6.2M+ emails sent to subscribers across all content preferences**, using engagement data and audience feedback to identify communication preferences, emerging trends, and content gaps.

These insights guide the creation of relevant, audio, and print content. Together, these efforts grow an active online audience that subscribes to, engages with, and shares our content—expanding the reach of PAF services across diverse communities. In 2025, case management referrals driven by communications and other public channels increased by 10%.

PAF’s Video Production & Viewership Grows

More people than ever engaged with PAF video content across multiple platforms, including Vimeo, social media, and PAF’s YouTube channel, generating **270,546 total views**. We produced **66 new videos**, a **57% increase** over 2024, enabling audiences to explore powerful patient stories, learn from new educational series, connect with services, and meet deserving PAF scholarship recipients.

Enhancements to PAF’s YouTube channel included the introduction of video shorts which quickly resonated with viewers—earning 5.1K+ views. Since its Q1 2025 premiere, PAF’s **first-of-its-kind, three-part animated case management series**, offering an inside look at how case managers handle disability access, financial hardship, and insurance denials, has remained among the organization’s top 10 most-watched videos.

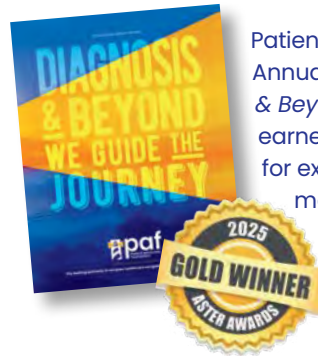
Top-Performing Videos **Powerful new titles, including:**



Amazing work, awareness, and education,
PAF Team!” – Deanna, YouTube Visitor

Expanding Reach, Deepening Engagement

Throughout 2025, PAF strengthened and expanded its online subscriber communities by implementing a strategic redesign of subscriber pages, tailoring communications to individual interests, and leveraging email, social media, and partner networks to deliver content—fostering deeper engagement and meaningful connections.



Patient Advocate Foundation's 2024 Annual Impact Report, *Diagnosis & Beyond We Guide the Journey*, earned a 2025 Gold Aster Award for excellence in healthcare marketing and advertising.

Driving Connections Through Integrated Digital Marketing Growth



2025 Electronic Mail Content Distribution & Reach

6,221,009

total emails sent to subscribers with all content preferences

↑29% increase

2.2m+

emails opened

↑16% increase

1.7m+

crafted emails successfully reached subscribers with PAF news, disease information, and public health preferences

↑21% increase

Audience

50,269

active PAF email subscribers

4,400

Spanish language subscribers

- 94 distinct emails crafted for these preference areas
- 791,095 opens -23% increase
- open rates consistently exceed national industry standards



Video Content Growth & Engagement

270,546

total views of PAF videos

↑17% increase

66

new videos produced

↑57% increase

What Did Our Audiences Experience?



Real *Community Engagement.*

Community Capacity Building: *The Sustainable Factor*

In 2025, PAF's community engagement team focused on capacity building, community leadership, sustained impact, and shared power. Across efforts in six cities, one constant held: Lasting change requires a community first approach.

This mindset shaped collaboration with the National Comprehensive Cancer Control and National Tobacco Control Program staff, highlighting opportunities to strengthen local communities and state capacity. By building infrastructure for upstream strategies, we positioned partners for durable, long-term impact. This work was expanded through new collaborations with community groups, events, and partners like She Shines, Still Rise Farms, Byrd Foundation, the North Mississippi Baptist Educational Convention, and Zero Prostate Cancer.

2,600 individuals reached by staff through outreach and events focused on:



- Breast Cancer
- Prostate Cancer
- Multiple Myeloma
- Minority Health
- Medicare Open Enrollment

Engaging with Communities

PAF uses a hyperlocal approach to community engagement, centering the voices of the communities we serve to inform locally-driven solutions and cultivate emerging leaders to advance neighborhood priorities.

Partnering with Elevated Survivorship, we launched Phase I of the Pinkprint, an action-oriented framework addressing breast cancer disparities on Chicago's South Side. In Washington Heights, efforts focused on awareness and equipping 10 community ambassadors with a community-led advocacy agenda for 2026. Participants in four workshops demonstrated skills in explaining breast cancer disparities, public speaking, identifying policy makers, advocacy writing, coalition building, and social media use.



PAF Health Equity Manager Shante Gilmore interacting with attendees at the *All-Things Cancer* event in Philadelphia.



Lady Pamela Helton presented Medicare facts in collaboration with PAF's Shonta Chambers and Erin Bradshaw at the *Medicare Open Enrollment Workshop* in Mississippi.

Breast cancer survivors were recognized at the Sisters Network Inc. Memphis Chapter's *Pink Ribbon Breast Cancer Education Luncheon*.



PAF at the *BLKHLTH-Conversations: Multiple Myeloma* educational event in Atlanta.



SMHN Advances Cancer Prevention

Guided by a national advisory council of experts, the SelfMade Health Network (SMHN) strengthened coalitions, enhanced cross-sector partnerships, and integrated equity into cancer prevention and commercial tobacco control. SMHN supported National Comprehensive Cancer Control Programs (NCCCPs), National Tobacco Control Programs (NTCPs), and community partners in addressing cancer and tobacco-related disparities through coordinated, equity-driven strategies.

SMHN's capacity-building approach combined customized technical assistance with national Communities of Practice. Strategies included tailored one-on-one support for NCCCPs, NTCPs, and coalitions, along with two national Communities of Practice: the Tri-Networks Cancer Prevention Community of Practice, in partnership with the Geographic Health Equity Alliance, Nuestras Voces Adelante Network, and Bridging Sectors; and Transformative Tobacco Prevention in Low-SES Communities. Together, these efforts fostered peer learning, shared problem-solving, and the use of evidence-informed approaches.



SMHN's activities provided training and technical assistance reaching NCCCPs, NTCPs and other entities in 47 states and 2 U.S. territories.

Central to this work is the development of infographics, templates, toolkits, and fact sheets highlighting the disproportionate impact of cancer and tobacco on populations with low socioeconomic characteristics. Fact sheets help programs and partners spotlight key issues with data, evidence-informed recommendations, and resources to guide planning and decision-making.

Leadership in Action: In the Room & at the Table

PAF works to ensure that the patient experience is in every room, at every table, to turn lived experiences into collective action that drives meaningful changes.



Above: 1. Genentech Hematology Advocates Meeting 2. Alliance for Women's Health and Prevention 3. Amgen Patient Advocates Summit



New Fact Sheets Housed in the SMHN Digital Library

Enhancing Community-Clinical Linkages to Improve Cancer Health Outcomes Among Low-Income Populations, Including Veterans, Active-Duty Service Members, Reservists and Military Families

Road to Survivorship: Emergency Preparedness for Low-Income Populations Along the Cancer Continuum



Real Numbers & Impact.

Our 2025 Case Management Impact

15,508

patients received direct sustained case management help

↑26% increase

24,736

distinct patient issues addressed

↑20% increase

497k+

total case management contacts to resolution

↑34% increase

42%

of patients had needs spanning more than one issue category

758 distinct diagnoses served

Including:

434 distinct rare diseases

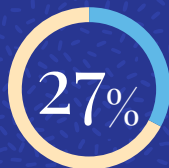
\$16.2m+

debt relief secured on behalf of patients

Why Patients Sought Case Management Help



Cost-of-Living Expenses



Insurance Navigation Issues



Benefit Eligibility & Enrollment

↑3% increase



Psychosocial Support



Educational Resources

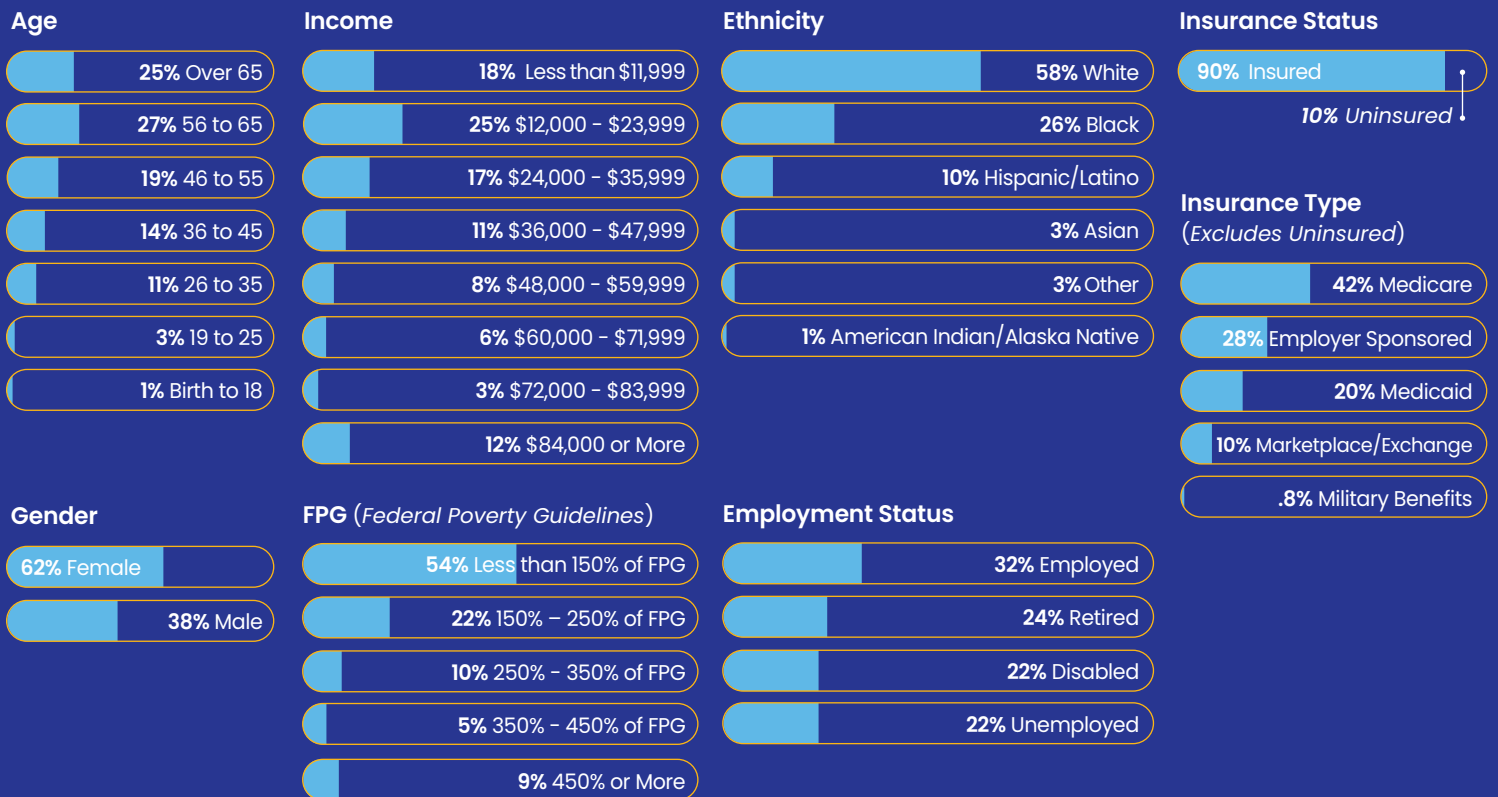


Guidance on Employment Laws & Protections

requests for housing, utility, & nutrition assistance increased

includes health insurance, disability, COBRA, & Marketplace

A Closer Look: *The Patient Population Helped by Case Management*





Great diversity exists within the case management population



2026 premium increases across private and public insurance plans may lead to compromised insurance coverage



The percentage of **both** Unemployed (↑18%) and Employed (↑6%) patients increased



14% of patients reported multiple diagnoses

↑5% increase



90% were insured in 2025

79% were covered by employer-sponsored plans, Marketplace plans and Medicare plans

11% increase in premium assistance reflected in the insurance issue category



44% of case management patients earn less than \$24,000 annually

54% are below 150% of the Federal Poverty Guidelines

Lowest income reported across all PAF patient services



DISPENSING HELP, DELIVERING HOPE

Numbers & Impact.



83,936

patients approved for help

↑10% increase



\$163m+

distributed to patients



419,637

grant payments made



66 disease funds served patients

Including:

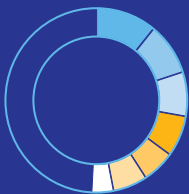
22 health equity funds



77% of all CPR patients earned less than \$60,000 annually

81% of all CPR patients earned at or below 350% of FPG

Top Case Management Resolutions (of the 233 distinct resolutions captured)



11% Located rent/mortgage payment relief

9% Negotiated assistance for medical co-payments

8% Secured utility assistance

7% Provided health insurance screening & enrollment assistance

6% Provided disability education & enrollment assistance

6% Secured transportation assistance

4% Secured food assistance

Top 10 Diagnosis Categories

Cancers	69%
Nervous System Conditions	13%
Chronic or Debilitating Conditions	8%
Cardiovascular Conditions	6%
Diabetes	4%
Neuromuscular Diseases	3%
Autoimmune Diseases	3%
Pulmonary Conditions	3%
Vascular Diseases	2%
Kidney Diseases	1%

Top 10 Distinct Diagnoses

Breast Cancer	18%
Prostate Cancer	11%
Multiple Sclerosis	9%
ALS (Lou Gehrig's Disease)	3%
Diabetes Type II	3%
Pancreatic Cancer	3%
Colon Cancer	2%
Non-Small Cell Lung Cancer	2%
Ovarian Cancer	2%
Stroke	2%

Top Ethnicities of CPR Patients



71% White

21% Black

11% Hispanic/Latino

2% Asian



Experience the Story

Five Years of Help and Healing:
How PAF and Co-Pay Relief
Changed My Life

i 14% of patients reported multiple diagnoses

Real Research & Evaluation.

Partnering to Generate Patient-Centered Evidence



For Americans living with chronic illness, 2025 brought heightened financial stress and new obstacles to healthcare and medication access. Insurance restrictions, rising out-of-pocket costs, and coverage changes often forced painful choices between health and affordability. We elevated patient voices,

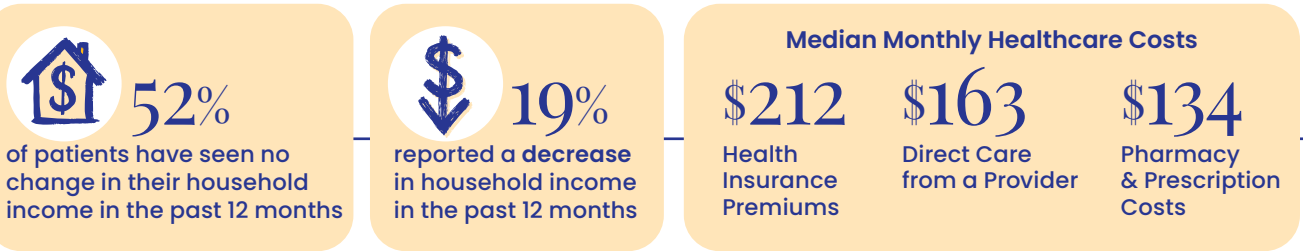
capturing the real-world impact of these barriers. By turning lived experience into actionable evidence, PAF's Patient Insight Institute (PII) helped shape more patient-focused healthcare and policy conversations throughout the year.

Quantitative Research Spotlight

Exploring Patient Experiences With Medicare Part D Post-Inflation Reduction Act

Prescription drug affordability remains challenging for many Medicare beneficiaries, particularly those with chronic conditions. A 2025 national survey of more than 2,100 non-low-income subsidy (LIS) Medicare patients served by PAF found out-of-pocket healthcare costs often exceeded \$500 per month, leading many to delay or skip medications and rely on financial coping strategies such as charitable assistance or credit.

Although the Inflation Reduction Act's Medicare Part D reforms—including a \$2,000 annual out-of-pocket cap—offer meaningful relief, gaps in plan design and support continue to limit real-world affordability. These findings highlight the need for targeted interventions, simpler coverage structures, and ongoing research to ensure Medicare policies deliver meaningful financial relief for patients.



Bridging Social Needs and Clinical Care for Patients With Complex Health Conditions

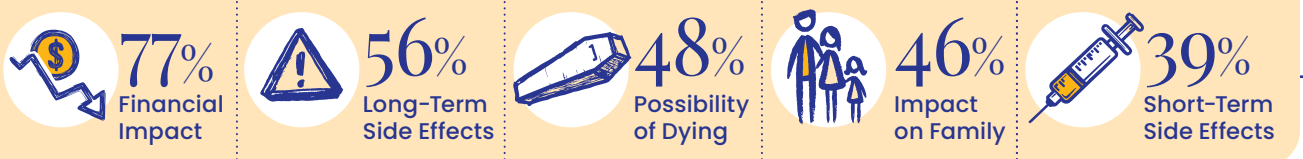
Patients with chronic and complex conditions often face non-medical barriers—such as financial strain, housing instability, food insecurity, and transportation challenges—that affect health outcomes. A 2025 national survey of 2,510 patients found that more than 80% experienced financial challenges in the past year, yet only 68% discussed these issues with a healthcare provider, and just one-third felt comfortable being

asked. When addressed with trust and sensitivity, patients responded honestly and two-thirds were satisfied with provider support.

These findings underscore the need to expand patient-centered navigation services and embed social needs evaluation into routine care to improve outcomes, reduce disparities, and better support patients with complex health needs.

Key Factors Influencing Care Decisions

When asked, patients reported being "very concerned" by:



Year in Review 2025

Patients continue to face rising costs and insurance barriers that limit care and medication access. Through PII, we turned patients' and caregivers' experiences—financial strain, social needs, and coverage challenges—into evidence to inform policy and practice. By engaging historically underrepresented groups, our studies highlighted real-world barriers, kept patient voices central, and marked a year of progress in advancing patient-generated evidence to inform lasting healthcare change.

Research & Policy Interns

This summer, the internship program received 101 applications from 43 institutions, including 41 graduate and 60 undergraduate candidates. Three interns were selected for the 10-week program, collaborating with PII staff on a project focused on the caregiving experience.

Care Without Barriers: Making Navigation Accessible for Every Caregiver

Family caregivers play an essential but often invisible role in the care ecosystem. These individuals contribute billions of dollars in unpaid labor and hold communities together through intergenerational caregiving—while navigating overwhelming and fragmented health and social service systems without support. This paper presents a qualitative exploratory gap analysis of needs navigation services for caregivers, with a particular focus on issues of social isolation, access, and affordability.

Publication Spotlight

Feasibility of a Financial and Health-Related Social Needs Navigation Intervention (AYA-NAV) for Adolescents and Young Adults with Cancer. Study Protocol for a Prospective, Single-Arm Study



This publication presents the protocol for a pilot study testing the feasibility of AYA-NAV, a community-partnered needs-navigation program designed to reduce financial hardship and unmet health-related social needs among adolescents and young adults (ages 15–39) receiving cancer treatment. In this single-arm study of 30 patients, those who screen positive for financial hardship or social needs receive tailored resource support and hybrid navigation through a digital platform and PAF. The study evaluates whether AYA-NAV is acceptable, appropriate, and delivered with fidelity, and explores its preliminary effects on financial toxicity, resilience, and overall health. Results will inform future randomized trials and the development of scalable, community-engaged approaches to improve equity and outcomes in cancer care.

Some of Our Research Partners



Real *Events with Purpose.*



Collaborating for Healthcare Solutions

Patient Insight Congress is an interactive, in-person event advancing healthcare through the whole patient experience. Held in November in Baltimore, Maryland, the Congress convened 71 patients, caregivers, advocates, researchers, clinicians, policymakers, and healthcare leaders to share evidence, lived experience, and practical strategies to elevate patient-centered care and inform policy and practice.

Through panels and research poster presentations, the 2025 program highlighted how financial strain, social needs, trust, communication, and emerging technologies shape health outcomes—often unseen in traditional care models. Sessions explored integrating financial and social supports into care, strengthening shared decision-making for people facing serious or complex illness, and ensuring ethical, transparent use of innovations such as AI in cancer screening. Emphasis on plain-language communication and community-engaged design reinforced a commitment to equity and accessibility. Together, these discussions underscore a shared imperative: moving beyond patient inclusion toward true partnership to co-create a more responsive, trustworthy healthcare system centered on what matters most.

Patient Insight Congress Interactive Poster Sessions



A Promise of Hope Affair 2025

PAF hosted its 24th annual fundraising gala, A Promise of Hope Affair, in September at the Newport News Marriott City Center. The Venetian Masquerade-themed event welcomed 350 guests and raised \$236,214 in total support.

The evening featured remarks from scholarship recipient and cancer survivor Luke Karel and his mother, Suz Karel, who moved attendees with their powerful perspectives as both patient and parent. Luke reflected on his resilience in overcoming significant health challenges while pursuing his education. Together, they expressed deep gratitude for the scholarship's financial support and for the confidence, encouragement, and sense of possibility Luke's PAF scholarship inspired throughout his academic journey.

17 event sponsors

\$236,214 raised

219 donated auction packages

Join Us for Promise of Hope October 3, 2026!
promiseofhope.net

Above: 1. Nancy Davenport-Ennis, Founder, and Jack Ennis, Co-founder, welcoming guests. 2. PAF CEO Alan Balch and President of Operations Fran Castellow. 3. Guests enjoying the Silent Auction and Welcome Reception.



Supporting Scholars

PAF's highly competitive Scholarship for Survivors program supports college students whose education has been disrupted by a chronic or life threatening illness. Since 2000, the program has awarded more than \$1 million in scholarships to 221 accomplished students, empowering them to continue their studies and achieve their academic goals.

These students haven't let illness derail their future and with your help, we won't either.

2025 Scholarship Program Highlights
















15 new scholarship awardees

25 returning scholarship awardees

\$3k scholarship value per academic year

Consecutive years of funding for eligible awardees

Congratulations to the '25 – '26 Scholarship Winners

	Asha Barnard College		Eli Cornell University		Jessie Ivy Tech Community College
	Ava The University of Oklahoma		Elizabeth The University of Tulsa		Jordan Harvard University
	Christopher University of Virginia		Ellyce Harvard University		Joseph Liberty University
	Clara University of California, Berkeley		Finn The New School		Julia Wake Forest School of Medicine
	Daniel University of Georgia		Hannah University of Rhode Island		Zachary Oberlin College



Financial Statements

Patient Advocate Foundation financial statements are based on its fiscal year, from July 1, 2024, to June 30, 2025.

Patient Advocate Foundation Statements of Financial Position June 30, 2025

Assets 2025

Current Assets

General operating cash and cash equivalents	\$ 24,271,702
Restricted cash and cash equivalents	116,669,908
Investments	72,426,647
Other current assets	11,247,873
Total current assets	\$ 224,616,130

Property and Equipment, net	4,725,927
Right-Of-Use Assets - Operating Lease	5,067,270
Other assets	50,331
Total assets	\$234,459,658

Liabilities & Net Assets

Current Liabilities

Accounts payable and accrued expenses	\$ 2,314,516
Deferred revenue	14,960,146
Other current liabilities	1,264,898
Total current liabilities	\$ 18,539,560

Long-Term Liabilities

Post-retirement benefits liability, less current portion	\$ 2,100,195
Incurred but not recorded liabilities	98,000
Operating lease liability, less current portion	4,697,287
Total long-term liabilities	\$ 6,895,482

Total liabilities	\$ 25,435,042
--------------------------	----------------------

Net Assets Without Donor Restrictions

Undesignated	\$ 33,564,803
Board designated	2,426,647
Total net assets without donor restrictions	35,991,450

Net assets with donor restrictions	173,033,166
---	--------------------

Total net assets	209,024,616
-------------------------	--------------------

TOTAL LIABILITIES & NET ASSETS	\$ 234,459,658
---	-----------------------



- 80.4% Grants & Donations – \$107,672,969
- 12.9% Program Administration – \$17,214,313
- 6.7% Interest – \$9,006,214

TOTAL \$133,893,496



- 98% Program Services – \$201,871,258
- 1.2% Management & General – \$2,406,649
- .8% Fundraising – \$1,686,714

TOTAL \$205,964,621

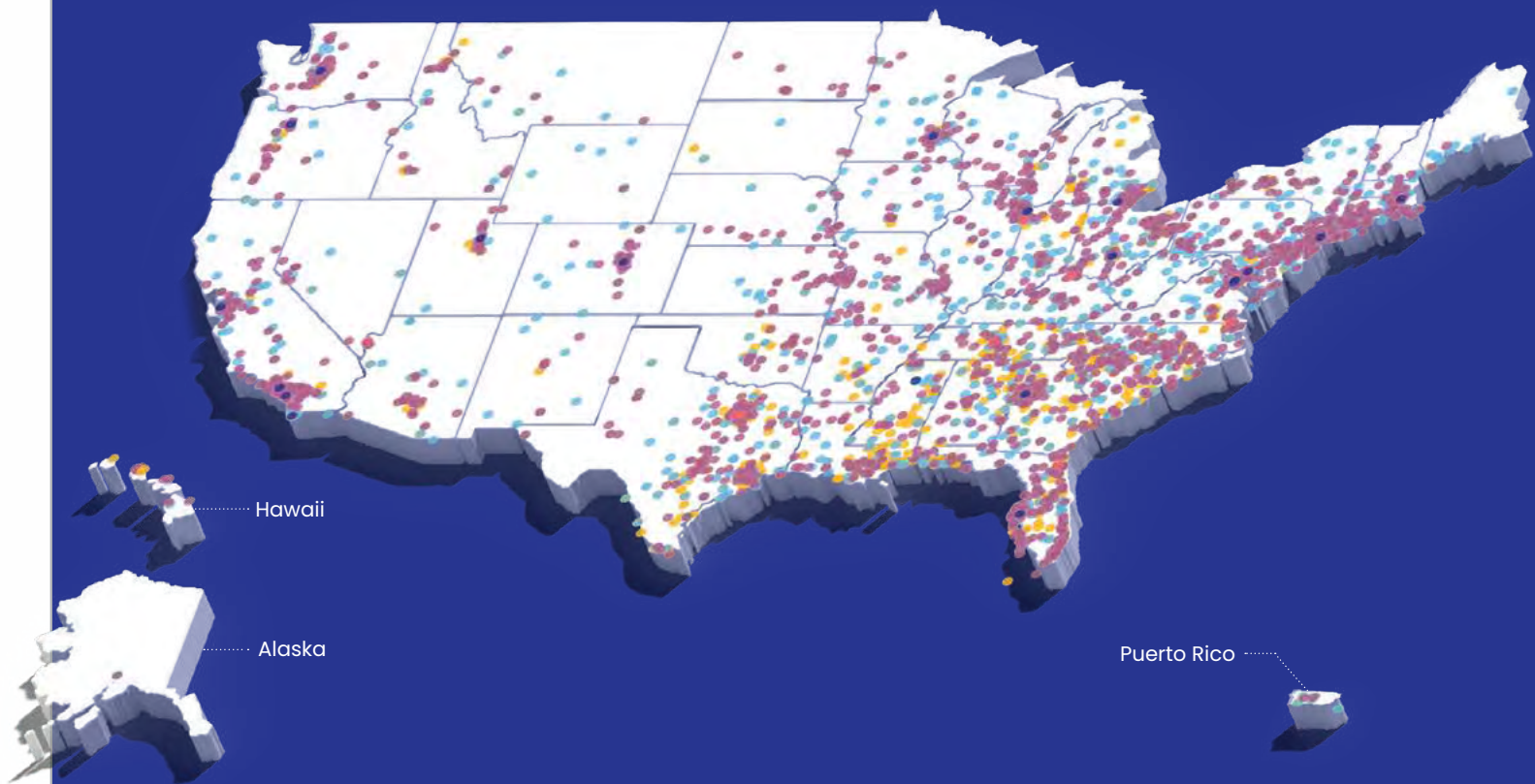
Patient Advocate Foundation
Statements of Activities Year Ended June 30, 2025

Operating Revenues	Without donor restrictions	With donor restrictions	Total
Contributions:			
Grants & donations	\$4,230,784	\$102,946,906	\$107,177,690
Private & public donations	283,394	-	283,394
Donated services	800	34,014	34,814
Program administration	17,214,313	-	17,214,313
Patient Insight Congress	16,891	-	16,891
Promise of Hope	110,180	-	110,180
Patient Action Council	50,000	-	50,000
Investment return, net	9,006,214	-	9,006,214
Net assets released from restrictions:			
Satisfaction of program restrictions	176,167,976	(176,167,976)	-
Total revenues, gains & other support	207,080,552	(73,187,056)	133,893,496
Operating Expenses			
Program services:			
Patient/educational services	8,207,919	-	8,207,919
Financial aid programs	184,979,625	-	184,979,625
Service contracts	8,683,714	-	8,683,714
Supporting services:			
Management & general	2,406,649	-	2,406,649
Fundraising	1,686,714	-	1,686,714
Total expenses	205,964,621	-	205,964,621
Change in net assets from operations	1,115,931	(73,187,056)	(72,071,125)
Other Non-operating Changes			
Post-retirement benefit changes other than periodic cost	(78,182)	-	(78,182)
Change in net assets	1,037,749	(73,187,056)	(72,149,307)
Net assets, beginning of year	34,953,701	246,220,222	281,173,923
Net assets, end of year	\$35,991,450	\$173,033,166	\$209,024,616

Our Nationwide Partners

Representing a broad array of partners, this map illustrates our connections to more than **28,000 institutions across the country** in 2025. These relationships—with research institutions, healthcare providers, non-profit advocacy organizations, and others—are vital to supporting patient needs.

PAF's national network underscores our commitment to addressing healthcare challenges from multiple angles and bridging gaps in care.



By Type:

- Research partners | 29 institutions in 21 locations
- Thought leadership partners | 144 institutions in 21 locations
- Case management partners | 5,076 institutions
- Co-pay relief institution partners | 9,122 institutions
- Active registered healthcare providers | 13,766 institutions

Real *Thankful.*

For every patient we help,
we have you to thank.



Thank you for all your work on my behalf. My case manager investigated and learned that I was eligible for financial aid at my hospital to help cover co-payments and then advised me what to do next. She also coordinated transportation cards to use when I must go out of town for treatment. I can't express how helpful services like PAF are when you're a cancer patient and going through medical hardship as a result."

Colin | Thyroid Cancer

Ace Peninsula Hardware – Newport News
Dave and Mary Ahearn
AJ and Lucy AJello
Sharon Alexander
Susan and William Allcox
Tim Allenby
Laura Allen
ALS Association
American Cancer Society
Amgen
Abby Anderson
Eric Anderson
Marbrico and Jeanne Anderson
Renee Anderson-Russell
Steve Andrews
Tracy Andrus
Rebekah Angove
ARDS Alliance
ArentFox Schiff LLP
Ark Pharmacies
Leah Locke Arnett
AstraZeneca
Atticus
Dana Bachtell
Alan and Valerie Balch
Baltimore Orioles
Bark Box
Luvenia Barnes
Cassidy Barnett
Jacqueline Beard
Melissa Beauchemin
Begin Again Foundation
Desiree Bellock
Richard Bennett
Stacey Berman
Rebecca Biers
BJ's Wholesale Club
Marcy Blanchard
Blood Cancer United
Blue Circle Health
Diamond Blue
Boehringer Ingelheim
Rashod Bolden
Bowlero York
Carmen Boykin
Erin Bradshaw
LaToya Branch
David and Porter Brannon
Joseph Brennin
Ryan and Jennifer Brewster
Bristol-Myers Squibb
Bristol-Myers Squibb Foundation
Beth Broun
Brown Edwards & Company LLP
Benton and Rachel Brown
Renee Brown
Richard and Emily Brown
Buff City Soap
John Buntin
Dwana Calhoun
James Camp
Nancy Dixon Cantrell and P Thomas Cantrell
Mark Carfang
Kelly Carpenter
John and Jeannette Carter
David and Jessica Carwile
Bryan and Fran Castellow
Charles and Elizabeth Cate
Centers for Disease Control and Prevention
Shonta Chambers
Jason Chandler
George and Flora Chioros
Sakthi Chokkalingam
Cincinnati Cancer Foundation, Inc.
Cinema Cafe
Citizens Medical Center
Steve and Kim Clore
Kristen Coke
Cole Crone Family Foundation
Coleman Research
Jasmine Coles
Columbia University School of Nursing
Ardeen Cooper
Jasmine Cooper
COPD Foundation
Kelly Coronel
Kiran Correa
Costco Wholesale
Heather Cross
Margaret Cunningham
Genesis Currie
Diana Daniels
Gwen Darien
Amy Davis
Cyneca Davis
Jeffrey Davis
Vicki Dawson
Antonio and Chanda Day
Destress Express
Tanya Dever
Rina Dhopeshwarkar
Kristene Diggins

Kathy and Mike Dils	Gary Gocek	Jazz Pharmaceuticals	Marsh McLennan Agency
Gregory and Amy Dodd	Debra Gonzalez	Greg Jenkins	Jessica Martin
Daniel and Amy Dolewski	Israel Centeno Gonzalez	Johnson & Johnson Health Care Systems	Michael and Bobbi Mason
Julie Dorner	Aimee Gooch	Andrea Johnson	Mass General Brigham
Kinga Drzalowska	Debbie Goodin	Suzy and Harry Johnson	Eugenia R. Mathes
Ashley Dykes	Alan Gordon	Zenobia Johnson	Karen Mathis
East Coast Home & Garden	GourmetGiftBaskets.com	Courtney Jones	Rita Matthews
EC Aware	Lori Grabowski	Roxane Jones	Robert May
Edwards Lifesciences Foundation	Grafton Ace Hardware	Vonya Journiette	Sandra McAllister
Cynclaire Edwards	John and Lucy Grambow	Nancy Jung	McKesson Foundation
Cynthia Edwards	Great Wolf Lodge	Tracie Karafa	Jon McLaren
Eisai Inc.	Phillip and Jackie Gross	Jeremy and Christy Keeler	Roger McLellon
EMD Serono	Amanda Gynn	Elizabeth Keith	Donna and Mack McMahon
EMOT-ECON Network	Hampton Roads Harbor Tours	Walter Kelley	Brooklynn McNeil
John Ennis and Nancy Davenport-Ennis	Annette Harrington	Ken Matthew's Garden Center	Katrina Mendenhall
Simon Erdile	Diane Harris Howard	Kendra Scott Jewelry	Merck & Co, Inc.
Art Erdmann	Mia Harris	David and Gillian Kennedy	Mia's Miracles
Laurie Erdmann	Sara Jane Harris	W. Michael Kennedy	Bianca Miranda
Artie and Cynthia Espenshade	Tal and Christina Harris	Rebecca Kirch	Darren and Nancy Mitchel
Tracy Evans	Shauna and Steve Hatfield	Mary Knight	John and Helen Mitchell
FARE – Food Allergy Research & Education	Carlette Hattett	Jared and Kristen Kobulnicky	Candace Mohammed
Stephen and Teana Ferguson	Healing Works Foundation	Kenneth Kraay	Deborah Monelly
Robin Fleming	Paul Helck	Kroger	Aubery Moore
Brooke Flores	Shaybreen Henson	Steven and Sarah Kruske	Beth Moore
Sagrario Flores	Alexandra Hernandez	Caryn Kuebler	Jessica Moore
Focus Photography	Roshaunda Hicks	Tim and Annette Kulzer	Tammy Moore
Geri Foster	High Pines Foundation	Wendy Kurtz	Tina Moore
Foundation Medicine	Ariel Hill	Kyler Cares Foundation	Cheryl Morris
Daniel Frank	Phyllis Hill	Ladybug Consignment	Damion Mosley
Rhonda Frazier	Tynasha Hill	Phil and Cindy Landis	Christopher and Heather Mullaly
Leah Fromm	Christina Hiltke	Langley for Families Foundation	Bill and Shawn Nason
FSA Store Inc.	Danielle Hobbs	Estate of Renee Lang	National Comprehensive Cancer Network, Inc.
Fuck Cancer	Keta Hodgson	Tracy Langwell	National Multiple Sclerosis Society
Rick and Teresa Funderburke	Beth and Jeff Hoer	Frank and Wendy Lash	National Network of Public Health Institutes
Danisha Futrell	Andrea Holland	Jim LeBlanc	National Ovarian Cancer Coalition
Kathleen Gallagher	Sharon Hollenbeck	Michael and Lisa Leech	National Pharmaceutical Council
Sheri Gallagher	Phyllis Holliday	Ivy Lee	Tammy Neice
Debra Garrett-Graves	Faye Hollowell	Julie Lewis	Bruce Nelson
Raymond and Christine Gdovic	Denotria Hopson	Lilly	Justin Newman
Elizabeth Gebremariam	Steve and Sally Hotchkiss	Livestrong Foundation	Jessica Nickrand
Genentech	Danielle Howard	Liz Whitney Tippet Foundation	Norfolk Tides Baseball Club
Billy Gibson	Mark and Kathy Howell	Cate Lockhart	Paul Norris
Gilead Foundation	Ambria Hudgins	Ivan Lough	Robin Nourmand
Gilead Sciences	Cynthia Huggins	Estate of Clifford James Louie	Novartis
Amanda Gill	Leia Hunt	Alice Lumsden	Old Bust Head Brewing Co.
Merry Gillo	Charissa Hurst	Luray Caverns	Old Point National Bank
Shante Gilmore	Immunoglobulin National Society (IgNS)	Roberta Maben	Rebecca Olson
Michael and Jessica Glover	Jill Jackson	Janine Maness	Katherine and Bill O'Neill
GO2 Foundation for Lung Cancer	Keiara Jackson	Mariott Newport News at City Center	Opus 9 Steakhouse
	Viola Jackson		Rob Ostermaier and Heather Hughes
	Janssen Scientific Affairs, LLC		
	Sumedha Jayaraman		

Sedequa Packer
 Amber Padron
 PAF Case Management
 PAF Co-Pay Department
 PAF Finance Team
 PAF Mission Delivery
 PAF Program Development Team
 Josh Page
 Toni Palmer
 Pancreatic Cancer Action Network
 Ken and Maria Papier
 Nidia Parajon
 Monique Parrish
 Arvind and Varsha Patel
 Patient Access Network Foundation
 Patient Resource LLC
 Sherry Payne
 PDMI
 Alisha Peeriz
 Steve Perok
 PEX
 Diane Pfeifer
 Pfizer
 PGA Tour Charities, Inc.
 Joan Pietrafitta
 Joan Pilchik
 Sharon Pitts
 Martin Plante
 Play A Round Family Fun Center
 Brandon Plumeau
 Santi Ponce
 Roshanda Poole
 Charmain Porter
 Powers Business Machines
 Marcia Price
 Marvin Price
 Edward Przybycien
 Michael Psaty
 Douglas Pulley
 Felicia Purvis-Austin
 Chris and Missy Quinn
 RAM Computer Supply
 Nishanth Reddy Karra
 Debra Reed
 Stacy and Ruth Anne Reed
 Rob and Kathie Reid
 Alan Reynard
 Christopher and Anita Reynolds
 Elizabeth Roach
 Keith and Leslie Roberts
 Patrice Robinson

Rocquel Robinson
 Luis and Michelle Rodriguez
 Shaquet Rodriquez
 James Rosensteel
 Tina Rudolph-Smith and William Smith
 Martha Rydell
 S. Sydney DeYoung Foundation
 Alessandro Sacilotto
 Saint Bernadette Catholic Church
 Daniel and Lisa Sandefur
 Samantha Sanderson Brown
 Sanofi US
 Matt and Laura Santaspirit
 Diane Sass
 Philana Satchell
 Schlesinger's at Port Warwick
 Catherine Schofield
 John Schumacher
 SciVida
 Don and Antionette Scott
 Beth Scott
 Jonathan Scott
 Robert Scott
 Mark and Ann Sellers
 Natasha Senn
 Steven and Michelle Shanks
 Lisa Shaw
 Laura Sheahan
 Kristin Shealy
 Shell Oil Company Foundation Matching Gifts
 Sheraton Norfolk Waterside Hotel
 Kevin Sing and Samantha Gray
 Ryan Singh
 Brian and Candi Skinner
 Lisa Smalls
 Anthony Smith
 Doug and Diana Smith
 Michele Smith
 Shelley and Keith Smith
 Tony Smith
 St. Philip Neri Catholic Church
 Starbucks in Jefferson Commons
 Hillary Stemple
 Ellen and Daysie Stokes
 Monica Stokes
 Vicki Storey

Kayla Studwell
 Sheryl Sullivan
 Odell Sumling
 Surf Rider
 Sushi Vice
 Patricia and Michael Sutphin
 Norelita Suvak-Rodriguez
 Solomon Szeto
 Takeda Pharmaceuticals U.S.A.
 Joseph Tart Jr
 Ebonee Taylor
 Team Joseph
 TekClan Software Solutions
 Joanna Tepper
 The Donna Foundation
 The Pruitt Foundation
 The Wildflower Foundation, Inc.
 John and Glory Jane Thomas
 Vivian Thomas
 Titan Hospitality Group
 TopGolf Virginia Beach
 TowneBank
 Roy Trafalski
 Gemma Trahan
 Mike and Annyce True
 Truist
 Lorraine Truman
 Stephanie Trunk and John Wild
 Tyrisha Turner
 Valerie Tynes
 U.S. Bank Foundation
 Ultragenyx Pharmaceuticals
 University of California, San Francisco
 University of Massachusetts Amherst
 University of Utah
 University of Washington School of Nursing
 Vang Go Bistro
 Noel Vang
 Felix and Sandra Venezuela
 ViiV Healthcare
 Mary Kay Villa
 Virginia Aquarium
 Virginia Oncology Associates
 Virginia Zoo
 Paul Wadowick
 Carey and Chantal Waldrip

Angela Walker
 Johnal Walker
 Lara Ward
 Washington Nationals
 Austin Waters
 Weaver Bros., Inc.
 Hillary Wehrle
 Jeff Weisend
 Wells Fargo Bank
 Caitlin Whitcomb
 Rufus and Becki Whitehurst
 Brian and Monet Whitson
 Johnyetta Wiggins
 Bridget Williams
 Williamsburg Salt Spa
 Crystal Williams
 Ebony Williams
 Kenisha Williams
 Mia and Robert Williams
 Elise Wilson
 Lisa Wilson
 Kimberly, Dalen, Delon and Dwayne Winfield
 Danielle Wingate
 Alan and Beth Wood
 Barbara Wood
 Debbie Wulfe
 Xavier University of Louisiana
 XccentricArts
 Debbie and Bernard Young
 Sheri Young
 Mason Yu
 Zeke's Beans & Bowls
 ZERO Prostate Cancer
 Bo and Rong Zhao



I am a type 1 diabetic that has retinopathy. I was unable to pay for the needed medication. Without your assistance, I would not get the medication that keeps my vision intact. It literally saves my sight and my ability to function. Thank you from the bottom of my heart!"

– Emily | Diabetic retinopathy

Honorary Donations

In Honor of Elena Beja
Thomas Yezerski

In Honor of Retsy Bohannon
Chip and Nancy Smith

In Honor of Arnulfo Flores
Kyle Denson
Mireya Flores

In Honor of Cindi Gatton
Cathy Raper

In Honor of Penelope Rylka Gordon
Robert T Gordon Jr.

In Honor of Jen, Josh, Isaiah, and Naomi
Gould/DeMagistris
Ann Keppler
Eric and Courtney Keppler

In Honor of Charles Michael Hamlin
Gail Hamlin

In Honor of Kenneth Killion
Crystal Joyce Dance Academy

In Honor of Stacy Pixley
Margaret Denton

In Honor of Elda Ramirez
Sylvia Ramirez

In Honor of Beth Scott
Janet Mockovciak

In Honor of Martin Scott
Anne and John Wasciuk

In Honor of Jennifer Watkins
Luke and Khristi Spurlock

In Honor of Elise Wilson
Leland Babitch



PAF has had such an impact on many things! I was able to get my medication the other day with no issues. Also, I uploaded my insurance premium rate sheet with paystubs and the program is going to help us financially ... This is less stress on me during my treatment since I handle all of the bills in the home ... I am so very grateful to you and this foundation.”

– Sandra | Breast cancer

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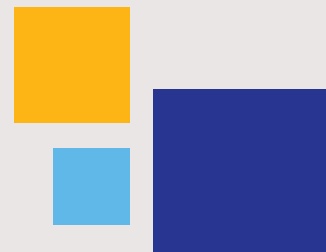
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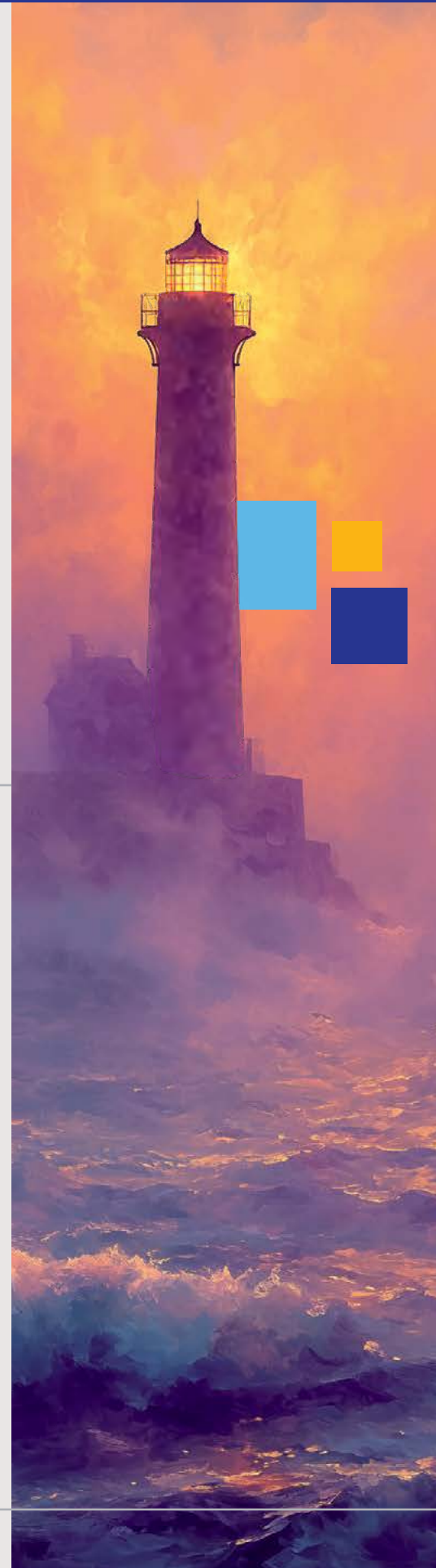
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Patient Advocate Foundation helped us navigate our way to resources to help prevent eviction. They are a remarkably reputable foundation when it comes to **helping the patient full circle** with compassion and reliability ...

Our case manager provided a seamless transition through the not-so-easy feat of state complexities. She surely helped her client—me—find the help I so needed. Her work and determination will not go unnoticed.”

Kent | Colon Cancer and Parkinson’s Disease

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Equity moves us forward, calling us to address the legacy of deeply established societal inequities in healthcare and workplace systems. We identify and eliminate barriers to equitable access in the healthcare systems that our patients utilize and in the workplace our staff experience. We commit to diversity and inclusion strategies that enable equitable outcomes in our leadership, practices, policies, operations, and organizational systems because doing so strengthens our ability to deliver on our mission.

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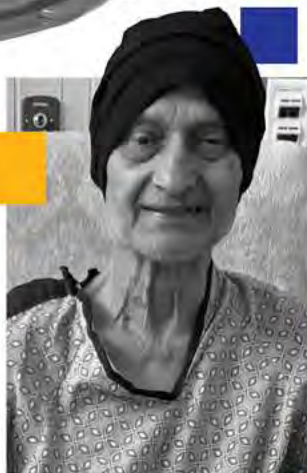
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