



Solving Insurance and Healthcare Access Problems | since 1996

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Se Habla Español



DISPENSING HELP, DELIVERING HOPE

866.512-3861 | copays.org



All PAF services are provided at no cost to the patient. To support our mission through a tax deductible donation please visit:
<https://www.patientadvocate.org/get-involved/donate/>
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Patient Advocate Foundation



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Our Commitment to Assist

Patient Advocate Foundation (PAF) is a national 501(c)3 non-profit organization which provides case management services and financial aid to Americans with chronic, life-threatening and debilitating illnesses.

How We Help...

Delivering effective, compassionate **Case Management** assistance to patients is at the heart of our mission. Our dedicated case managers can help you get the care you need, connect you to community support, and even help you get financial assistance. We can help with:

- Insurance navigation, education, appeals and prior authorizations
- Debt crisis issues related to out-of-pocket medical or cost-of-living expenses
- Screening and enrollment in available safety net programs.

"Because of my case manager's persistence, we were able to get to the bottom of things and get a [large] discount on the cost of rehabilitation. This was no small feat and required her expertise in several areas. She was polite and reasonable but asked the appropriate questions. I could not have done this without her help. Thank you."

Tony, stroke

PAF's **Co-Pay Relief (CPR)** program provides direct financial assistance to qualified patients with co-payments, co-insurance and deductibles required by the patient's insurer for any medications prescribed to treat and/or manage their disease, and for medical insurance premiums in some disease

funds. CPR offers:

- Immediate eligibility decision
- Multiple payment methods including virtual pharmacy cards
- Best in class service and compliance

"Without the support of the Co-Pay Relief program I would not have been able to get the medication I needed. My life would have ended 1½ years ago. "Thank you" cannot express my gratefulness."

David, Multiple Myeloma

Our **Financial Aid Funds** provide small grants to low-income patients for a broad range of support needs. We also partner with other non-profit organizations to manage the administration of their financial aid programs. These programs help with non-medical expenses, including transportation, housing, short-term lodging, utilities and nutritional needs.

PAF's **Education and Interactive Training Initiatives** deliver actionable guidance and expert advice on healthcare topics in a variety of formats, with content that is relevant to all audiences, including patients, caregivers, healthcare professionals and those that are currently healthy. Tools include:

- National Financial Resource Directory
- Interactive training modules
- Educational Resource Library
- COVID Care Resource Center

Health Services Research focuses on understanding the patient experience and priorities of care, evaluating the impacts that cost, social determinants and health policy have on access, treatment choices and outcomes.

Call 1-800-532-5274 to connect with our services.