



Solving Insurance and Healthcare Access Issues | since 1996

421 Butler Farm Road | Hampton, VA 23666
800.532.5274 | patientadvocate.org
Se Habla Español



DISPENSING HELP, DELIVERING HOPE

866.512.3861 | copays.org



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www.patientadvocate.org/get-involved/donate/
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Patient Advocate Foundation



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Our Commitment to Serve

Patient Advocate Foundation (PAF) is a national 501(c)3 non-profit organization which provides case management services and financial aid to Americans with chronic, life-threatening and debilitating illnesses.

How We Help...

The delivery of effective, compassionate **case management** interventions to patients is at the heart of our mission. Our professional case managers directly help tens of thousands of patients each year, enabling them to have access to physician-prescribed healthcare services, overcome insurance barriers, and locate resources to support cost-of-living expenses. Available assistance includes:

- Insurance navigation, education, appeals and prior authorizations
- Debt crisis issues related to out-of-pocket medical or cost-of-living expenses
- Screening and enrollment in available safety net programs

"My case manager stepped in and made many calls, sent frequent email and advocated for what I needed. The support I received from PAF was extremely beneficial, not only for results, but for the emotional support I felt while trying to work through the maze of health insurance issues. Many thanks for a job well done."

Barbara, immune deficiency disorder

PAF's **Co-Pay Relief (CPR)** program provides direct financial assistance to qualified patients with co-payments, co-insurance or cost-sharing associated with prescription drugs through funds dedicated to specific disease states.

In some instances, assistance with insurance premiums and/or ancillary services associated with the disease also may be available. CPR offers:

- Real-time eligibility requirements
- Multiple payment methods including virtual pharmacy cards
- Best in class service and compliance

"I was greatly relieved to hear that costs for the medication addressing my cancer were going to be covered by your foundation. It's simply wonderful that such a resource is available for those with serious conditions."

David, multiple myeloma

Our **Financial Aid Funds** provide small grants to patients for a broad range of support needs. We also partner with other non-profit organizations to manage the administration of their financial aid programs. These programs mitigate the burden of certain non-medical expenses, including transportation, housing, short-term lodging, utilities and nutritional needs. Patients interested in applying should visit www.patientadvocate.org/connect-with-services/financial-aid-funds/.

Extending the impact of PAF's one-on-one services, our **education** and **empowerment initiatives** deliver actionable guidance and expert advice on practical healthcare issues in a variety of engaging formats. The portfolio of materials delivers relevant healthcare intervention for all audiences, including patients, caregivers, healthcare professionals and those that are currently healthy. Tools include:

- National Financial Resource Directory
- Expert Webcasts
- PAF Resource Library

Health Services Research at PAF focuses on understanding the patient experience and priorities of care, exploring the impacts that cost, social determinants and health policy have on access, treatment choices and outcomes.

Call 1-800-532-5274 to connect with our services.