

## Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund Program Disclaimer

The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund provides financial assistance for costs related to unexpected in-patient hospitalization, emergency room visit, urgent care visit of a patient as a result of not having access to needed amino acid or metabolic based formulas. The grant funds are intended to support a multitude of unexpected expenses of the parent(s) or caregiver(s) resulting from in-patient hospitalization, emergency room visit, urgent care visit as a direct result of a medical issue caused by the formula shortage., the patient must (1) have a confirmed diagnosis of a condition that requires he/she use amino acid or metabolic based formulas for nutrition, and (2) patient must be impacted by the recent shortage of amino acid or metabolic based formulas, requiring in-patient hospitalization, emergency room visit, urgent care visit for medical issues that were caused by lack of access to amino acid or metabolic based formulas; including malnutrition, dehydration and issues caused by transitioning from one formula to another. (3) The in-patient hospitalization, emergency room visit, urgent care visit occurred on or after February 17, 2022. The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund grant is intended to help with out-of-pocket expenses, medical expenses not covered by any other third party, meal expenses, lost wages, child/elder care, and lodging expenses.

Qualifying patients are provided a one-time grant at the time they are approved for assistance from the program. Financial assistance through the Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund is provided on a first come, first serve basis to the extent the program has capacity to provide assistance. Enrollment in the program, and receipt of the one-time grant, is a gift to the enrollee based on the availability of funding and conditioned on use of the financial assistance for eligible expenses. Patient Advocate Foundation has no contractual obligation to provide such assistance to qualified enrollees.

Eligibility for assistance from the Pediatric Amino Acid and Metabolic Formulas Emergency Assistance

Fund is not dependent on the use of a particular drug, particular supplies, or particular provider or suppliers and patients are free to switch drug therapies, treating physicians, pharmacies, and suppliers at any time without affecting their continued eligibility for assistance.

The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund reserves the right to request additional information to verify compliance with program eligibility guidelines. Failure to provide requested information may result in the closure of the application for assistance. Additionally, if at any time it becomes evident that information has been provided under false pretense, the eligibility process for assistance will be terminated.

The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund patients' contact information may be used in the future to share printed and/or electronic communications from The Patient Advocate Foundation. If the patient does not wish to receive print and/or electronic communications from The Patient Advocate Foundation, he/she may contact the program at 855-949-3915 and request to have his/her contact information removed from the mailing list.

Patient data collected through the application process may also be used in de-identified aggregated reports. This means that information and data patients provided to the Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund during the enrollment process may be combined with other patients' data to prepare reports analyzing patient needs. The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund will only use de- identified patient data externally, i.e., patient data where all identifying data terms like the patient's name, identifying numbers, etc. have been removed. The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund will always protect all patient information and adhere to the Patient Privacy Policy. A copy of the Patient Privacy Policy can be accessed on the Patient Advocate Foundation website: <https://www.patientadvocate.org/privacy-policy/>

By accepting a grant from the Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund patients are attesting that they agree to use the grant funds only for eligible expenses. The Pediatric Amino Acid and Metabolic Formulas Emergency Assistance Fund reserves the right to request documentation from patients demonstrating that the grant funds have been used appropriately.

We provide free communication aids and services to anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. To receive language translation assistance free of charge, please call us at 1-855-949-3915. To receive communication assistance, dial 711 and provide the TTY relay service with the following number 1-855-949-3915.